

Terms and conditions for HSBC Premier Elite – Airport Limousine Service**When can you enjoy the offer**

1. The promotional period for the offer is from 6 November 2023 to 30 June 2024 (both dates inclusive).

What is the offer

2. During the promotional period, you can enjoy a one-way complimentary airport Limousine Service provided by the Service Provider for 2 times. This promotion is subject to quota and reservation is required.

How can you enjoy the offer

3. You can enjoy the offer during the promotional period if you:
 - a. are a valid HSBC Jade customer (if the reservation is made during 6 November to 10 December 2023) or a valid HSBC Premier Elite customer (if the reservation is made from 11 December 2023 onwards); and
 - b. make reservation(s) for the Limousine Service under your full name, HSBC Premier Elite Client ID, Eligible Credit Card or Debit Card number (as shown on your Eligible Credit Card or Debit Card), contact phone number and travel details by filling in the e-booking form under the Service Provider's designated website (<https://eform.dchml.com.hk/onlinelimousineform/hsbcvip>); and
 - c. hold an Eligible Credit Card or Debit Card and your credit card or debit card account is valid and in good standing; and
4. You cannot:
 - a. exchange the offer for cash, other products, services or discounts or transfer the offer; and
 - b. use the offer in conjunction with any other coupons, discounts, promotional offers, staff discount and membership offer.

Read before you enjoy the offer

5. The Limousine Service charge and surcharge (if any) will be billed to the Eligible Credit Card or Debit Card by the Service Provider directly.
6. The Limousine Service reservation must be made at least 3 working days in advance and could be made up to a maximum of 90 days in advance and the offer must be utilised on or before 31 July 2024. Black-out dates may apply during local holidays and special events. You are advised to check the details with the Service Provider.
7. For the Limousine Service conducted in Hong Kong, cancellation must be made at least 24 hours before the scheduled pick up time. Full payment will be charged for cancellation less than 24 hours in advance and for any no-show and/or amendment of reservation made

with less than 8 hours in advance. For the Limousine Service conducted outside Hong Kong, amendment or cancellation must be made at least 48 hours before the scheduled pick-up time. Full payment of all fees will be charged for any no-show, and/or cancellation or amendment of reservation made with less than 48 hours in advance.

8. You will be charged HK\$100 each by the Service Provider for any late night Limousine Service between 00:00 to 05:59 conducted in Hong Kong. For the Limousine Service conducted outside Hong Kong between 23:00 to 07:00 (depends on the Limousine Service location), late night Limousine Service surcharge will be range from HK\$60 to HK\$400 for each ride. You will be advised by the Service Provider on the amount of surcharge upon reservation of the Limousine Service.
9. No reservation would be processed without a valid HSBC Jade Client ID/HSBC Premier Elite Client ID. You will not be entitled to the offer if you fail to provide such ID and will be charged at the normal rate of HK\$650 or HK\$750 per ride for the Limousine Service.
10. Based on safety reasons and/or bad weather situation, the Service Provider has sole discretion to suspend or refuse the Limousine Service or reservation without any responsibility for any loss for passengers. Situation will include but not limiting to typhoon, rainstorm, road conditions, safety of any passenger, driver or road user, stowage of overload/oversized/irregular luggage items.
11. All information, descriptions and prices are provided by the Service Provider and are for reference only. You understand and accept that we are not the supplier of such products/services/offers purchased. We accept no liability in respect of the quality of the goods and services provided by the Service Provider. You are advised to check the details and related terms and conditions with the Service Provider.
12. The offer under this promotion is subject to these terms and conditions and the Service Provider's terms and conditions. We and the Service Provider reserve the right to vary or cancel the offer or amend the terms and conditions from time to time without prior notice. Please check the relevant website for the latest details, availability and terms and conditions of the offer.
13. If we believe that you have acted in a fraudulent or abusive way, you will not be able to enjoy the offer.
14. In case of disputes arising out of this promotion, our decision shall be final and conclusive.
15. We write the terms and conditions of the offer under Hong Kong laws. In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

What these terms mean

16. **"Eligible Credit Card or Debit Card"** means any HSBC Credit Card or Debit Card issued by The Hongkong and Shanghai Banking Corporation Limited in Hong Kong (and its successors and assigns).
17. **Service Provider** means Dah Chong Hong (Motor Leasing) Limited in Hong Kong.
18. **Limousine Service"** means airport limousine service that includes a single ride of limousine pick-up to/from one of the Designated Airports to/from the city center of the local destinations with the whole transfer to be completed within 50 kilometers (except for Singapore). For Beijing, Shanghai and Guangzhou, each single-way transfer is also required

to be completed within 2 hours. The local destinations must be accessible by road, within city center area only, excluding areas which represent conditions such as to make the Limousine Service impossible, reasonably impracticable or unsafe. Shall the transfer exceed the total Limousine Service distance and/or the total Limousine Service hours (for Beijing, Shanghai and Guangzhou), additional surcharge will be levied. The surcharges may vary depending on the Limousine Service location and will be advised upon Limousine Service reservation. The Limousine Service includes the driver service, luggage handling charges, fuel, tunnel and bridge tolls. Each ride is restricted to one pick-up point and one drop-off point only and direct to/from the designated airport and city center. The travelling route is subject to the discretion of the Service Provider.

19. **"Designated Airports"** means Hong Kong International Airport, Beijing Capital International Airport, Shanghai Pudong International Airport, Shanghai Hongqiao International Airport, Guangzhou Baiyun International Airport, Kunming Changshui International Airport, Chengdu Shuangliu International Airport, Chongqing Jiangbei International Airport, Tianjin Binhai International Airport, Shenzhen Baoan International Airport, Taiwan Taoyuan International Airport, Taiwan Kaohsiung International Airport, Singapore Changi Airport, Bangkok Suvarnabhumi Airport, Vietnam DaNang International Airport, Abu Dhabi International Airport, Dubai International Airport, Bahrain International Airport, Budapest Ferenc Liszt International Airport, Manchester Airport, Frankfurt International Airport, Rome Leonardo da Vinci International Airport, Lisbon Humberto Delgado Airport and Czech Václav Havel Airport Prague.

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