

You can directly press the shortcut keys when we ask the reason for your call:

Self-service	Reason for call	Simplified menu shortcut key
Express Balance	Express balance	2-1-1
Banking Balance Enquiry	Check balance	2-1-2
Transfer Fund	Funds transfer	2-2
Banking Transaction Record	Transaction	2-3-1
Local Stock Order Placement (Buy, Sell, Amend/Cancel Stock Order)	Stock trading	3-1
Local Stock Price Enquiry	Stock price	3-3-1
Credit Card Balance Enquiry	Credit card balance	4-2-1
Credit Card Payment	Credit card payment	4-2-2
Credit Card Annual Fee Waiver Application	Credit card annual fee waiver	4-1-4