

Terms and conditions for HSBC Premier Elite – Travel in style with HKIA VIP lounge access**When can you enjoy the Offer**

1. The promotional period is from 6 November 2023 to 30 June 2024 (both dates inclusive).

What is the Offer

2. During the promotional period, you can enjoy a complimentary entry for an accompanying guest when you purchase the Lounge Deluxe service for at least one person at Hong Kong International Airport - HKIA VIP Lounge (original price is HK\$5,000 per entry per person) ("Offer").
3. The offer is subject to limited quota and available on a first-come-first-served basis. Advance reservation is required to enjoy the Offer.

How can you enjoy the Offer

4. You can enjoy the Offer if:
 - a. you are a valid HSBC Jade customer (if the reservation is made during 6 November to 10 December 2023) or a valid HSBC Premier Elite customer (if the reservation is made from 11 December 2023 onwards) of The Hongkong and Shanghai Banking Corporation Limited in Hong Kong ("HSBC"); and
 - b. your guest is travelling on the same departure or arrival flight as you; and
 - c. you purchase the Lounge Deluxe service for at least one person (HK\$5,000 per entry per person); and
 - d. you make reservation for the Lounge Deluxe entry at HKIA VIP Lounge via Aspire Lifestyles (HK) Limited's ("Aspire Lifestyles") designated booking channels

Read before you enjoy the Offer

5. Making/ revising/ cancellation of reservation must be made at least 72 hours in advance.
6. You must provide HSBC Jade/ HSBC Premier Elite Client number when you make reservation and must be one of the patrons. If failing to do so, you will be charged at the normal rate of HK\$5,000 per entry for each guest for the Lounge Deluxe service.
7. The reservation of at least 2 passengers is required to enjoy the Offer. All passengers within the same reservation must travel on the same departure or arrival flight.
8. The reservation request would be handled by Aspire Lifestyles and Aspire Lifestyles would submit the request to Service Provider on your behalf.
9. You should settle the full payment of the Lounge Deluxe service and other Add-on Service (if any) no later than 48 hours before STA or STD.
10. You cannot exchange the offer for cash, other products, services, discounts or transfer the Offer.

11. The Offer shall be terminated immediately upon closure of the Service Provider or its business shutdown.
12. The Offer is subject to these terms and conditions, Aspire Lifestyles Terms and Conditions and the Service Provider's Terms and Conditions. HSBC, Aspire Lifestyles and the Service Provider reserve the rights to change or cancel the Offer or amend their respective terms and conditions without prior notice. Please check the relevant websites for the latest details, availability and terms and conditions.
13. For enquiries related to the Service by the Service Provider, please contact Aspire Lifestyles hotline at 3122 2368 or email to hsbcvip@aspirelifestyles.com
14. Prices and product/ service/ offer descriptions are provided by Aspire Lifestyles and the Service Provider and are for reference only. You understand and accept that HSBC is not the supplier of such products/ services/ offers purchased and you should refer to Aspire Lifestyles and the Service Provider for details. HSBC accepts no liability in respect of the quality of the goods and services provided by Aspire Lifestyles and the Service Provider. You are advised to check the details and related terms and conditions with Aspire Lifestyle and the Service Provider.
15. If HSBC, Aspire Lifestyles and the Service Provider believe that you have acted in a fraudulent or abusive way, you will not be able to enjoy the Offer.
16. In case of disputes arising out of this promotion, HSBC, Aspire Lifestyles and the Service Provider's decision shall be final and conclusive.
17. HSBC writes the terms and conditions of the Offer under Hong Kong laws. In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

What these terms mean

18. **"Add-on Service"** means services that are in addition to the Service and is subject to additional service charge to be paid by the user. Provision of Add-on Service are subject to change by the Service Provider from time to time.
19. **"Aspire Lifestyles Terms and Conditions"** refers to the standard or other terms and conditions of Aspire Lifestyles services.
20. **"Service"** means the HKIAL VIP Lounge - Lounge Deluxe service.
21. **"Service Provider"** means Airport Authority Hong Kong.
22. **"Service Provider's Terms and conditions"** refers to Terms and Conditions of Lounge User (https://www.hkiavip.com/en/terms_user.php) and Terms and Conditions for Booking HKIA VIP Lounge (https://www.hkiavip.com/en/terms_booking.php) and any other terms of the Service Provider for the use of its services.
23. **"STA"** (Scheduled Time of Arrival) means the scheduled date and time of your arrival flight to the Airport as stated on your air ticket when you make the booking request.
24. **"STD"** (Scheduled Time of Departure) means the scheduled date and time of your departure flight from the Airport as stated in your air ticket when you make the booking request.

Issued by The Hongkong and Shanghai Banking Corporation Limited