

With Benefits+, convenient health is at your fingertips. Follow these easy steps to register for Benefits+ and explore your privileges.

Download the App

To download the HSBC Life Benefits+ app, simply visit the App Store or Google Play on your mobile device and download the app.

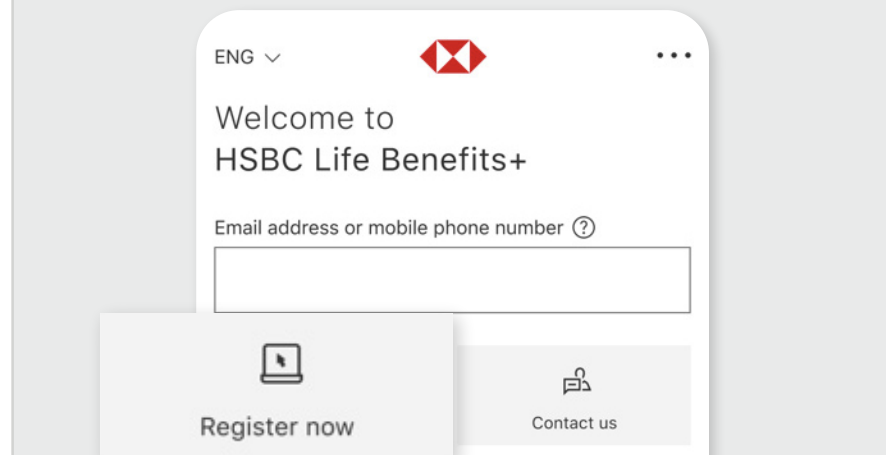
Alternatively, you can scan the QR code below with the camera on your mobile device. Or visit <https://www.benefitsplus.hsbc.com.hk>



Benefits+

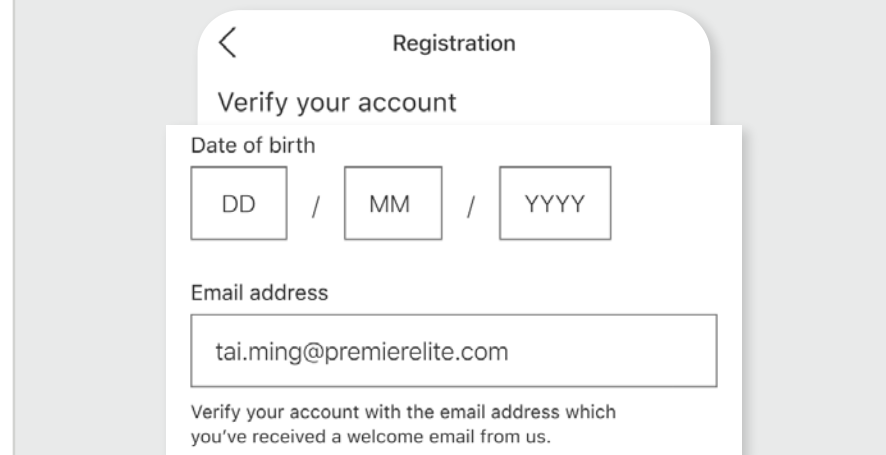


3 simple steps to register for Benefits+



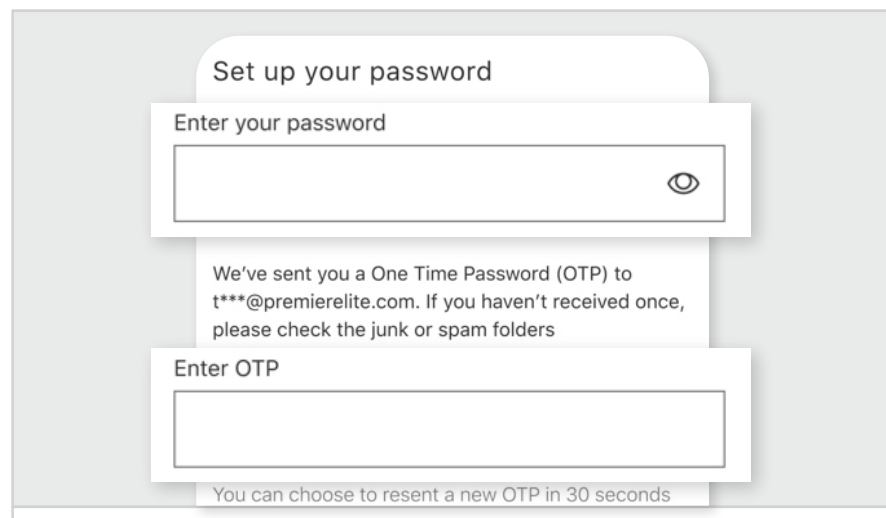
Step 1

Click 'Register now'.



Step 2

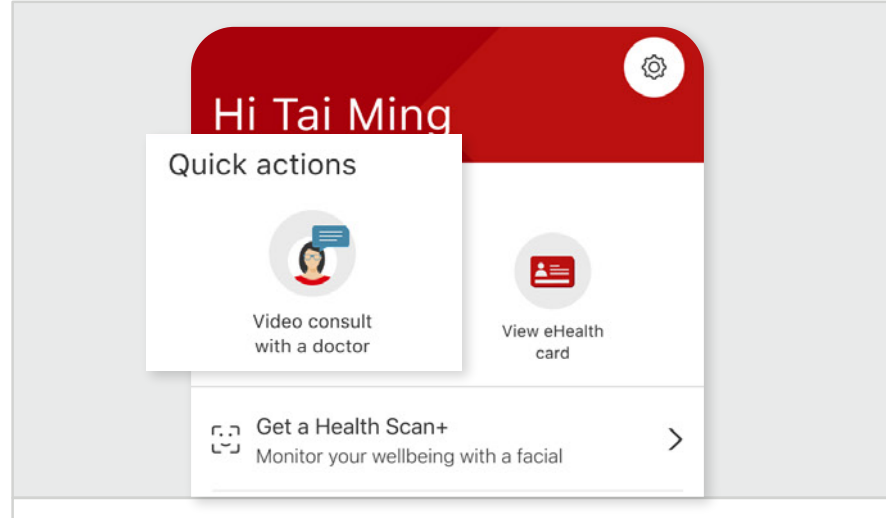
Upon accepting to the Medical Concierge Service, you will receive a welcome email from us. Enter your date of birth and email address which you have received the welcome email for registration.



Step 3

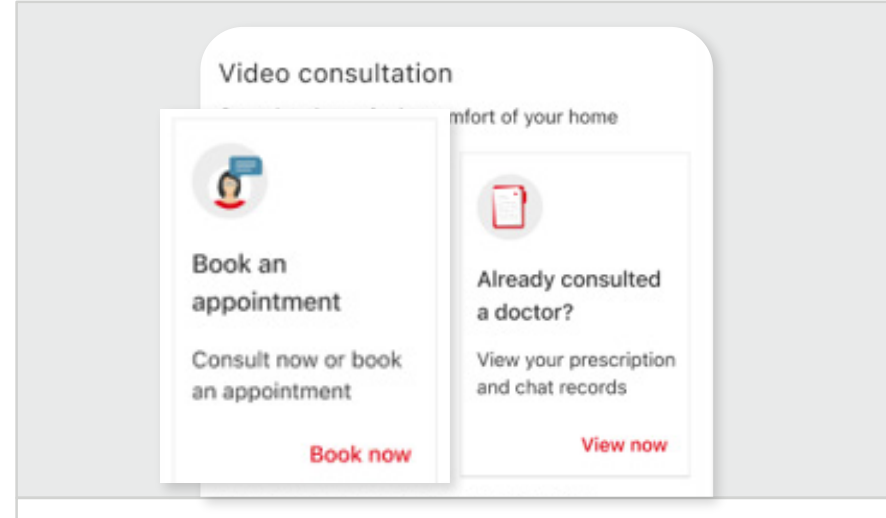
Set a password, enter the OTP and click 'Continue' to complete registration.

How to book a Video Consultation



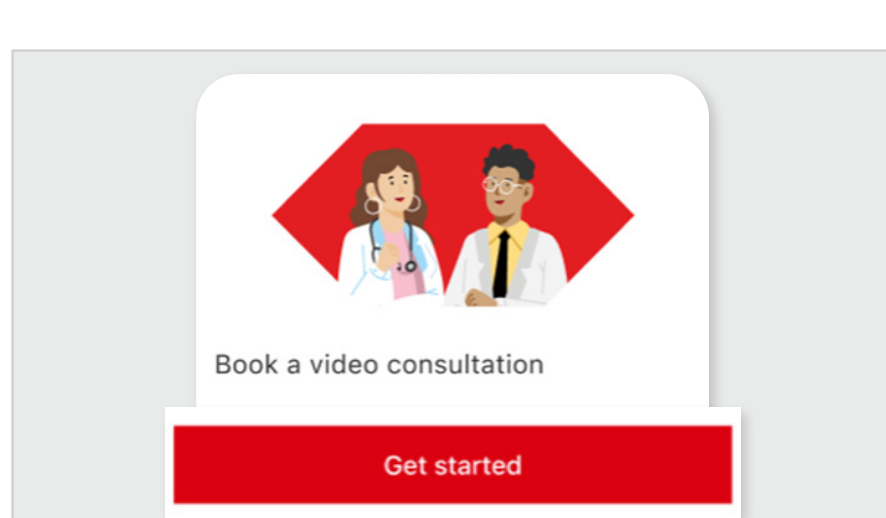
Step 1

Select 'Video consult with a doctor'.



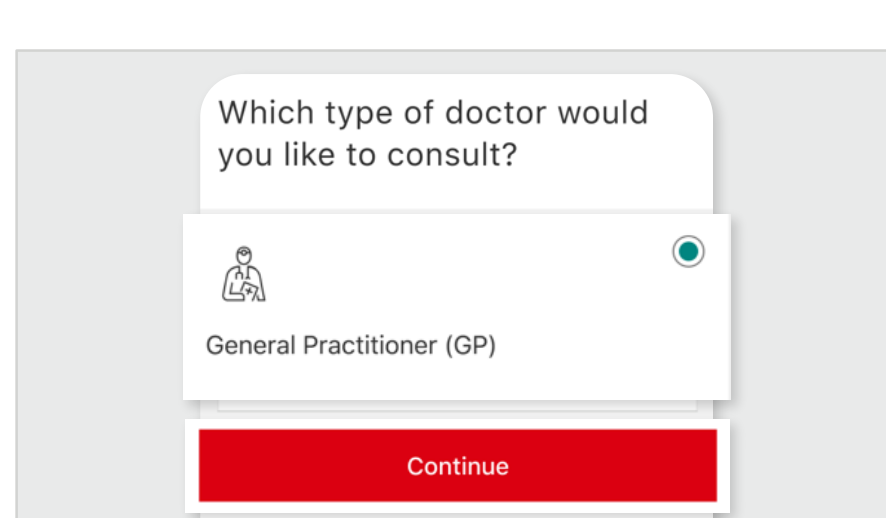
Step 2

Click 'Book an appointment'.



Step 3

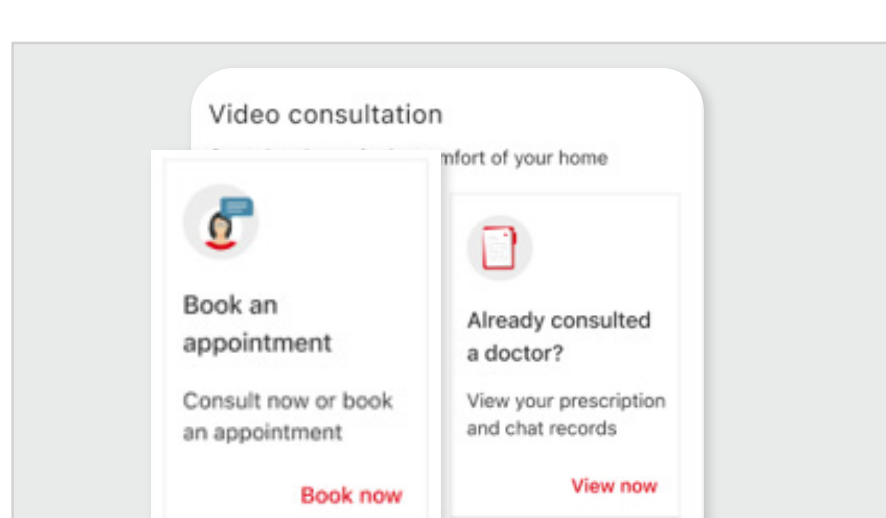
Click 'Get started' to proceed.



Step 4

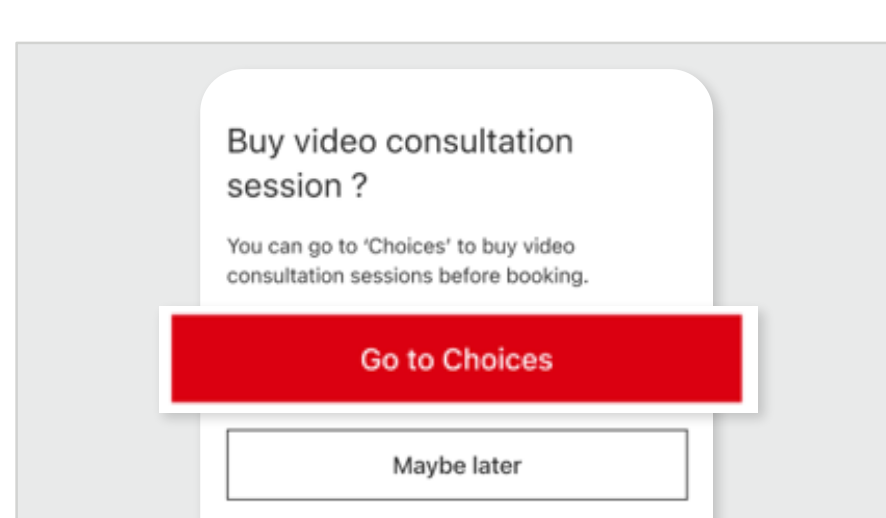
Select 'General Practitioner', click 'Continue'.

How to purchase a Video Consultation



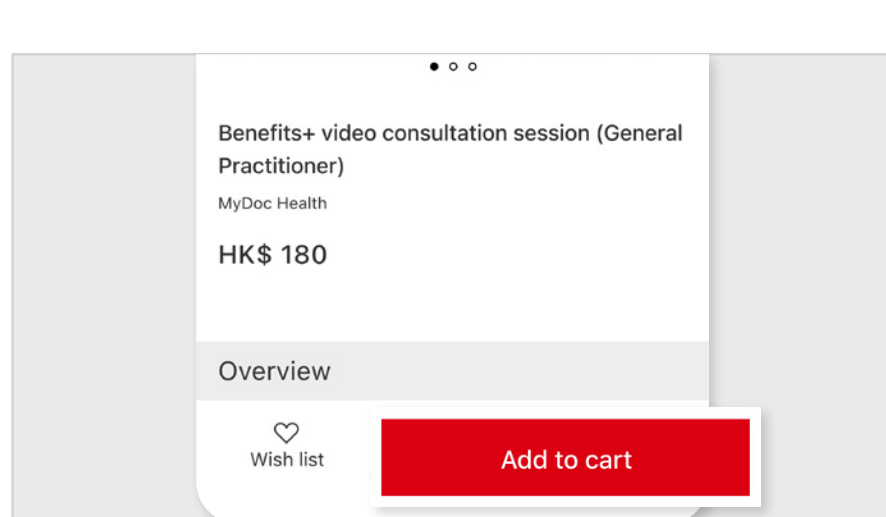
Step 1

Click 'Book an appointment' to see a top-up option.



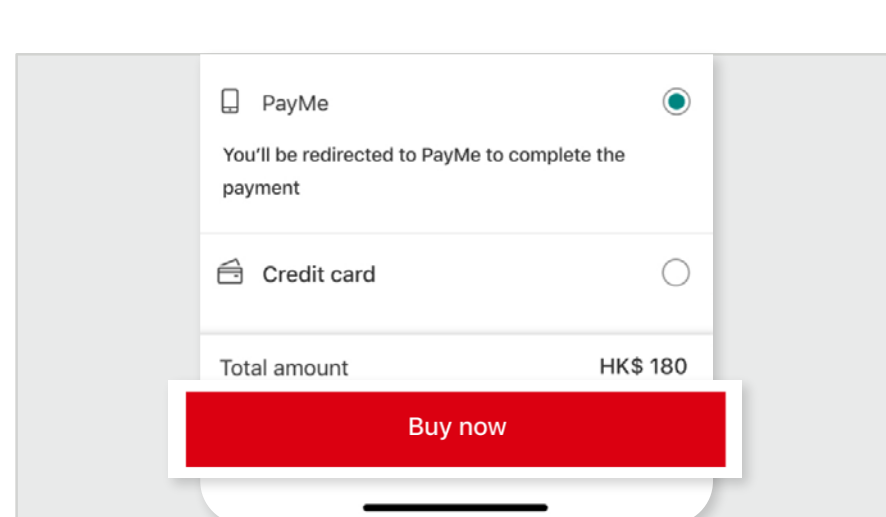
Step 2

Choose 'Go to Choices' to buy a video consultation session.



Step 3

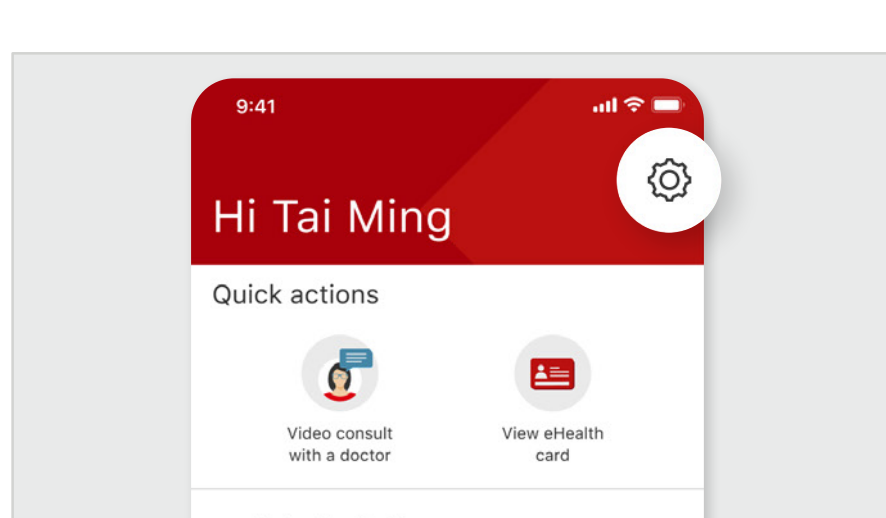
On the video consultation purchase page, click 'Add to cart'.



Step 4

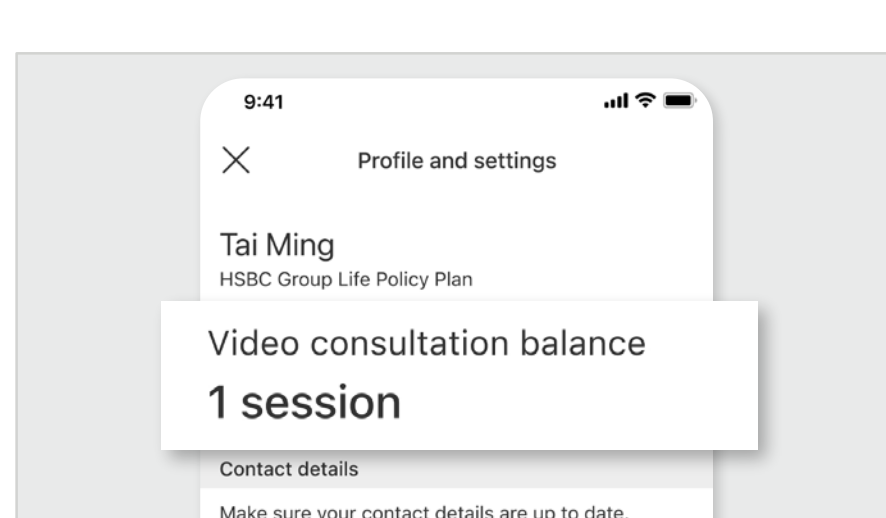
Choose payment option and click 'Buy now' to complete purchase.

How to check your Video Consultation balance



Step 1

Select the Settings icon at the top-right corner.



Step 2

Your video consultation balance will appear as shown.

Remarks:

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