

**Cancer Care Insurance Plan - Medical Consultation and Caring Benefits Claim Form**  
**癌症保障計劃 - 醫療諮詢及護理保障賠償表**

**Remarks 備註：**

A) Documents required to be submitted with this form: 以下文件請連同此表格一併交回：

1. Original receipt(s) from the doctor/ Chinese medical practitioner/ dietician/ psychologist/ psychiatrist. 醫生 / 中醫執業醫生 / 營養師 / 心理學家 / 精神科醫生之收據正本。
2. Diagnosis must be given and certified by the doctor/ Chinese medical practitioner/ dietician/ psychologist/ psychiatrist. 經由醫生 / 中醫執業醫生 / 營養師 / 心理學家 / 精神科醫生發出及證明之診斷結果。

B) Please note that if the applied claim is approved, the claim payment will be paid by direct deposit to the bank account specified by the Policyholder or if not available, by cheque and mail to the Policyholder's correspondence address. 賠償申請一經核准，賠償金額將會直接存入保單持有人所指定的銀行戶口內或如不適用，將以支票並郵寄予保單持有之通訊地址。

C) The claim approvals are subject to the decision of AXA General Insurance Hong Kong Limited 一切索償結果均以安盛保險有限公司的決定為準。

D) Medical Consultation and Caring Benefits become effective for 12 month period starting from the date of diagnosis of Cancer, no reimbursement for claims submitted after 90 days from date of treatment. 醫療諮詢及護理保障於癌症被確診後 12 個月內生效，而於治療日 90 天後遞交之賠償申請將不獲辦理。

E) Do you need to return the Certified True Copy of the original receipt for making claims from any other insurance company?

您是否需要退回此索償收據之“印鑑正本”以向其他保險公司作出賠償申請？ No 否  Yes 是

**Note 注意：**

- 1) Certified True Copy will not be returned if the claims are fully reimbursed unless request is for other purpose 如申請已獲全數賠償，正式認證副本將不獲退回。除非正式認證副本需用作其他用途
- 2) The originals will not be returned and will be destroyed after 2 months 正本文件將不獲退還，並於兩個月後被銷毀

**Part I 甲部 - To be completed by the Claimant 由索償人填寫**

**(1) Details of patient 病人資料**

Name of patient 病人姓名： \_\_\_\_\_ Policy no 保單號碼： \_\_\_\_\_

Date of birth 出生日期： \_\_\_\_\_ HKID card no 香港身分證號碼： \_\_\_\_\_

**(2) Type of Claimed Benefits 索償項目**

- Reimbursement of Chinese Herbalist Consultation 中醫診症治療賠償  
 Reimbursement of Dietician Consultation 營養師諮詢賠償  
 Reimbursement of Psychological Counseling 心理輔導賠償  
 Reimbursement of Palliative Care 紓緩護理賠償

**(3) Are you making any other insurance claim as result of this treatment? 有關此次治療，您有否申請其他保險賠償？ No 否  Yes 是**

If yes, please provide the below information 如有，請提供以下資料

Name of insurance company 保險公司名稱	Policy no. 保單號碼

**(4) Details of consultation 治療資料**

Name of Medical Institute / Doctor  
 醫療機構名稱 / 醫生姓名 \_\_\_\_\_

Date of Consultation  
 求診日期 \_\_\_\_\_

Diagnosis  
 診斷結果 \_\_\_\_\_

Date of Previous Consultation (for similar condition)  
 對上一次求診日期 (類似情況) \_\_\_\_\_

Amount Claimed  
 索償金額 \_\_\_\_\_

Symptoms of patient relating to this consultation  
 是次求診病人的病徵 \_\_\_\_\_

Treatment given / Medicine Prescribed  
 治療方法 / 處方藥物 \_\_\_\_\_

Have you ever had the same or similar conditions / symptoms in the past 5 years? If yes, please elaborate.  
 您在過去 5 年，曾否出現相同或類似情況 / 病徵？如有，請詳述。 \_\_\_\_\_

## PERSONAL INFORMATION COLLECTION STATEMENT

AXA General Insurance Hong Kong Limited (referred to hereinafter as the “Company”) recognises its responsibilities in relation to the collection, holding, processing, use and/or transfer of personal data under the Personal Data (Privacy) Ordinance (Cap. 486) (“PDPO”). Personal data will be collected only for lawful and relevant purposes and all practicable steps will be taken to ensure that personal data held by the Company is accurate. The Company will take all practicable steps to ensure security of the personal data and to avoid unauthorised or accidental access, erasure or other use.

Please note that if you do not provide us with your personal data, we may not be able to provide the information, products or services you need or process your request.

**Purpose:** From time to time it is necessary for the Company to collect your personal data which may be used, stored, processed, transferred, disclosed or shared by us for purposes (“Purposes”), including:

1. processing and evaluating any applications or requests made by you for products/services offered by the Company and, other companies of the AXA Group (“our affiliates”);
2. providing subsequent services to you, including but not limited to administering the policies issued;
3. any purposes in connection with any claims made by or against or otherwise involving you in respect of any products/services provided by the Company and/or our affiliates, including investigation of claims;
4. evaluating your financial needs;
5. designing products/services for customers;
6. conducting market research for statistical or other purposes;
7. matching any data held which relates to you from time to time for any of the purposes listed herein;
8. making disclosure as required by any applicable law, rules, regulations, codes of practice or guidelines or to assist in law enforcement purposes, investigations by police or other government or regulatory authorities in Hong Kong or elsewhere;
9. conducting identity and/or credit checks and/or debt collection;
10. complying with the laws of any applicable jurisdiction;
11. carrying out other services in connection with the operation of the Company’s business; and
12. other purposes directly relating to any of the above.

**Transfer of personal data:** Personal data will be kept confidential but, subject to the provisions of any applicable law, may be provided to:

1. any of our affiliates, any person associated with the Company, any reinsurance company, claims investigation company, your broker, industry association or federation, fund management company or financial institution in Hong Kong or elsewhere and in this regard you consent to the transfer of your data outside of Hong Kong;
2. \*The Hongkong and Shanghai Banking Corporation Limited (“HSBC”) for any of the Purposes and for the following additional bank related purposes: ensuring ongoing credit worthiness of customers, creating and maintaining credit and risk related models, providing the personal data to credit reference agencies for the purposes of conducting credit checks and other directly related purposes, determining the amount of indebtedness owed to or by customers and collection of amounts outstanding from customers and those providing security for customers’ obligations;
3. any person (including private investigators) in connection with any claims made by or against or otherwise involving you in respect of any products/services provided by the Company and/or our affiliates;
4. any agent, contractor or third party who provides administrative, technology or other services (including direct marketing services) to the Company and/or our affiliates in Hong Kong or elsewhere and who has a duty of confidentiality to the same;
5. credit reference agencies or, in the event of default, debt collection agencies;
6. any actual or proposed assignee, transferee, participant or sub-participant of our rights or business; and
7. any government department or other appropriate governmental or regulatory authority in Hong Kong or elsewhere.

Transfer of your personal data will only be made for one or more of the Purposes specified above.

**Access and correction of personal data:** Under the PDPO, you have the right to ascertain whether the Company holds your personal data, to obtain a copy of the data, and to correct any data that is inaccurate. You may also request the Company to inform you of the type of personal data held by it.

Requests for access and correction or for information regarding policies and practices and kinds of data held by the Company should be addressed in writing to:

Data Privacy Officer

AXA General Insurance Hong Kong Limited, Unit 2201 – 2206 22/F Manhattan Place, 23 Wang Tai Road, Kowloon Bay, Hong Kong

A reasonable fee may be charged to offset the Company’s administrative and actual costs incurred in complying with your data access requests.

\* This is applicable only if you are applying for a product and/or service of, or making a request to, the Company through HSBC as the Company’s distribution agent. Your personal data will not be provided to HSBC for any of the Purposes and the additional purposes and for direct marketing by HSBC set out in the paragraphs above if you do not apply for the product and/or service of, or make a request to, the Company through HSBC as the Company’s distribution agent.

## 收集個人資料的聲明

安盛保險有限公司（下稱“本公司”）明白其就《個人資料（私隱）條例》（香港法例第486章）（“條例”）收集、持有、處理、使用和／或轉移個人資料所負有的責任。本公司僅將為合法和相關的目的收集個人資料，並將採取一切切實可行的步驟，確保本公司所持個人資料的準確性。本公司將採取一切切實可行的步驟，確保個人資料的安全性，及避免發生未經授權或者因意外而擅自取得、刪除或另行使用個人資料的情況。

敬請注意，如果閣下不向本公司提供閣下的個人資料，我們可能無法提供閣下所需的資料、產品或服務，或無法處理閣下的要求。

**目的：**本公司不時有必要收集閣下的個人資料，並可能因下列各項目的（“有關目的”）而供本公司使用、存儲、處理、轉移、披露或共享該等個人資料：

1. 處理和評估閣下就本公司及安盛集團的其他公司（“安盛關聯方”）所提供之產品／服務提出的任何申請或要求；
2. 向閣下提供後續服務，包括但不限於執行／管理已發出的保單；
3. 與就本公司和／或安盛關聯方提供的任何產品／服務而由閣下或針對閣下提出的或者其他涉及閣下的任何索賠相關的任何目的，包括索賠調查；
4. 評估閣下的財務需求；
5. 為客戶設計產品／服務；
6. 為統計或其他目的進行市場研究；
7. 不時就本條款所列的任何目的核對所持有的與閣下有關的任何資料；
8. 作出任何適用法律、規則、規例、實務守則或指引所要求的披露或協助在香港或香港以外其他地方的警方或其他政府或監管機構執法及進行調查；
9. 進行身份和／或信用核查和／或債務追收；
10. 遵守任何適用的司法管轄區的法律；
11. 開展與本公司業務經營有關的其他服務；及
12. 與上述任何目的直接有關的其他目的。

**個人資料的轉移：**個人資料將予以保密，但在遵守任何適用法律條文的前提下，可提供給：

1. 位於香港或香港以外其他地方的任何安盛關聯方、本公司的任何相關聯人士、任何再保險公司、索賠調查公司、閣下之保險經紀、行業協會或聯會、基金管理公司或金融機構，以及就此方面而言，閣下同意將閣下的資料轉移至香港境外；
2. \* 就任何有關目的和下列與銀行有關的額外目的提供給香港上海滙豐銀行有限公司（“滙豐”）：確保客戶信貸信譽度持續良好，建立和維持信貸及風險的相關模型，為進行信用核查以及其他直接相關的目的而向信貸資料服務機構提供個人資料，確定尚欠客戶的債務或客戶所欠債務的金額以及向客戶和為客戶的欠款提供擔保之人追收未償項；
3. 與就本公司和／或安盛關聯方提供的任何產品／服務而由閣下或針對閣下提出的或者其他涉及閣下的任何索賠相關的任何人士（包括私家偵探）；
4. 在香港或香港以外其他地方向本公司和／或安盛關聯方提供行政、技術或其他服務（包括直接促銷服務）並對個人資料負有保密義務的任何代理、承包商或第三方；
5. 信貸資料機構或（在出現拖欠還款的情況下）追討欠款公司；
6. 本公司權利或業務的任何實際或建議的承讓人、受讓方、參與者或次參與者；及
7. 在香港或香港以外其他地方的任何政府部門或其他適當的政府或監管機關。

閣下的個人資料將僅為上文中規定的一個或多個有關目的而被轉移。

**個人資料的查閱和更正：**根據條例，閣下有權查明本公司是否持有閣下的個人資料，獲取該資料的副本，以及更正任何不準確的資料。閣下還可以要求本公司告知閣下本公司所持個人資料的種類。

查閱和更正的要求，或有關獲取政策、常規及本公司所持的資料種類的資料，均應以書面形式發送至：

個人資料保護主任  
安盛保險有限公司  
香港九龍灣宏泰道 23 號 22 樓 2201-2206 室

本公司可能會向閣下收取合理的費用，以抵銷本公司為執行閣下的資料查閱要求而引致的行政和實際費用。

\* 此僅適用於閣下透過滙豐（作為本公司的分銷代理人）申請本公司的產品和／或服務或者透過滙豐（作為本公司的分銷代理人）向本公司提出要求的情況。如果閣下並未透過滙豐（作為本公司的分銷代理人）申請本公司的產品和／或服務或者透過滙豐（作為本公司的分銷代理人）向本公司提出要求，閣下的個人資料將不會因上文所述的任何有關目的、額外目的或為讓滙豐進行直接促銷而提供給滙豐。

I/WE ACKNOWLEDGE AND CONFIRM that I/we have read and understood the Personal Information Collection Statement (“**PICS**”). I/We confirm that I/we have been advised to read carefully the PICS, and I/we have read it carefully its effect and impact in respect of my/our personal data collected or held by the Company (whether contained in this application or otherwise). Based on the foregoing, I/we hereby give my/our acknowledgement and agree to the use and transfer of my/our personal data by the Company in accordance with the PICS.

本人／我們確認本人／我們已閱讀並明白收集個人資料的聲明《該聲明》。本人／我們確認本人／我們已被通知本人／我們須詳細閱讀《該聲明》，而本人／我們已詳細閱讀《該聲明》對貴公司所收集或持有之本人／我們的個人資料的影響（不論是否此表格所載或從其他途徑所取得）。根據以上所述，本人／我們特此確認並同意安盛保險有限公司根據《該聲明》使用及轉移本人／我們的個人資料。

Date 日期

Signature of patient 病人簽署

The Policyholder / Legal Guardian should sign on behalf of the patient who is under 18 years of age.  
如果病人是十八歲以下人士，請由保單持有人 / 合法監護人代為簽署。

Please state the name and the relationship 請說明姓名及與病人之關係

Important Notes 重要事項：

The above policy is underwritten by **AXA General Insurance Hong Kong Limited (“AXA”)**, which is authorised and regulated by the Commissioner of Insurance of the Hong Kong SAR. AXA will be responsible for providing your insurance coverage and handling claims under your policy. The Hongkong and Shanghai Banking Corporation Limited is registered in accordance with the Insurance Companies Ordinance (Cap. 41 of the Laws of Hong Kong) as an insurance agent of AXA for distribution of general insurance products in the Hong Kong SAR. 以上保單由**安盛保險有限公司**（「**AXA 安盛**」）承保，AXA 安盛已獲香港保險業監理專員授權並受其監管。AXA 安盛將負責按保單條款為您提供保險保障以及處理索償申請。香港上海滙豐銀行有限公司乃根據保險公司條例（香港法例第 41 章）註冊為 AXA 安盛於香港特別行政區分銷一般保險產品之授權保險代理商。

Issued by AXA General Insurance Hong Kong Limited 由安盛保險有限公司刊發

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