

eStatement / eAdvice Services

View eStatements & eAdvices

For personal accounts:

Dear Customer

We are pleased to attach your eStatement / eAdvice ("eStatement") containing information on your recent transaction(s) with us related to your holding. Please check your eStatement promptly and report to us if there are any errors or discrepancies. You may save and retain a copy for future reference.

The eStatement is password protected. To open the file, simply open the attachment and enter your unique password in 8 alphanumeric characters containing 3 parts with the following format:

Your unique password in 8 alphanumeric characters				
Part 1 - Characters 1 to 4:	Part 2 - Characters 5 to 6:	Part 3 - Characters 7 to 8:		
2 digits of your birthday date &	First 2 alphanumeric characters of your	First 2 characters of your last		
2 digits of your birthday month	identification document, according to the	name		
	following priority order:			
	1. Identity Card			
	2. Passport			
	3. Travel document,			
	whichever is maintained in HSBC			
	Broking's records			

- Note
- For letter characters, ONLY CAPITAL letter should be used.
- 2. For joint accounts, the unique password is formed by the personal details of the primary account holder. If you are still unsure about the password combination above, please contact your Relationship Manager or our customer service hotline.

For corporate accounts:

Dear Customer

We are pleased to attach you the latest eStatement/eAdvice ("eStatement") containing information on your recent transaction(s) with us related to your holding. The eStatement is password protected, you may save and retain a copy for future reference. Please check your eStatement promptly and report to us if there are any errors or discrepancies.

To open the file, simply open the attachment and enter your unique password in 8 alphanumeric characters containing 2 parts with the following format:

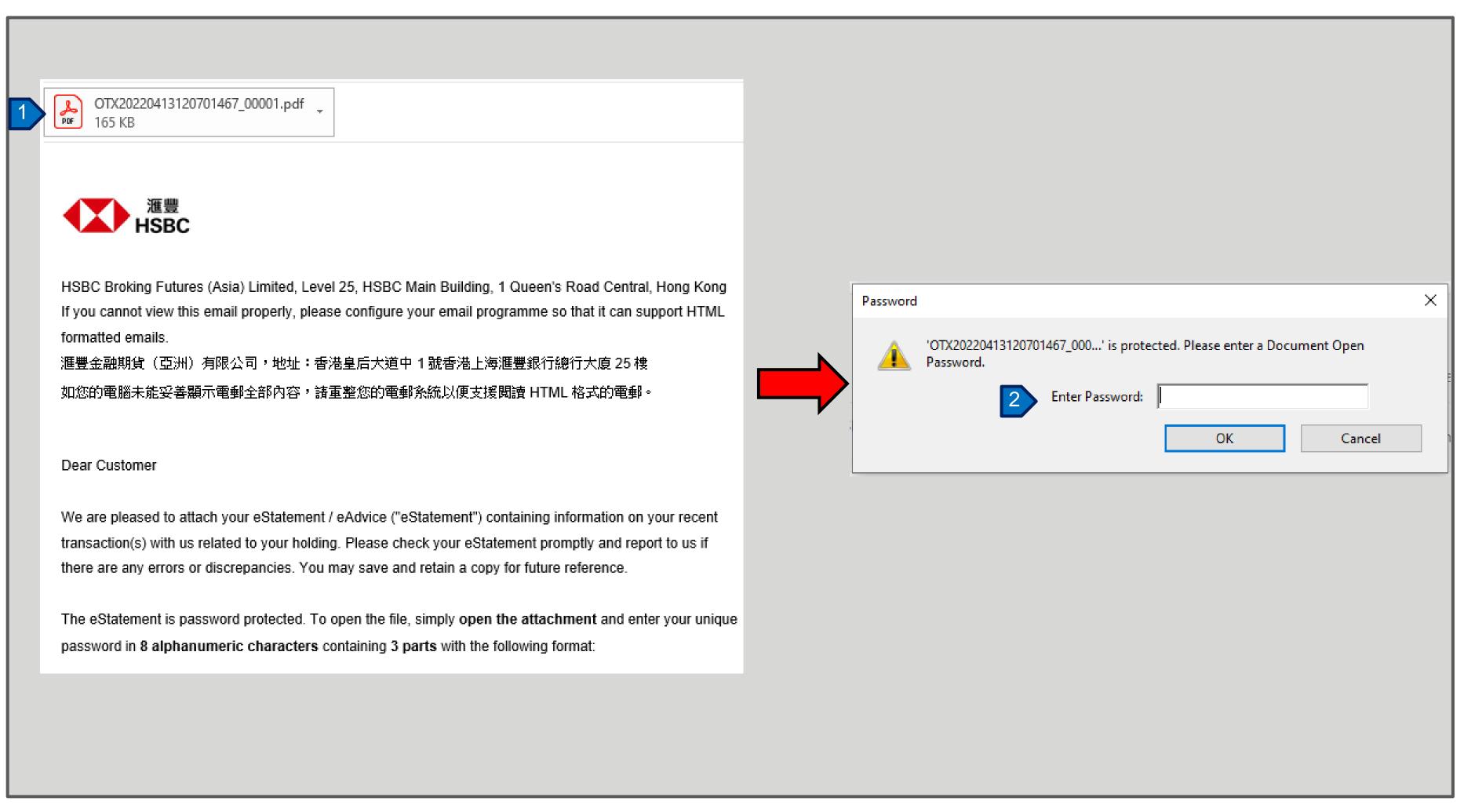
Your unique password in 8 alphanumeric characters			
Part 1 - Characters 1 to 4:	Part 2 - Characters 5 to 8:		
For company, 2 digits of the date of incorporation	First 4 alphanumeric characters of company or		
and 2 digits of the month of incorporation	partnership firm name		
For portporable firm 2 digits of the data of	Note:		
For partnership firm, 2 digits of the date of	Note.		
establishment and 2 digits of the month of	For letter characters, ONLY CAPITAL letter		
establishment	should be used.		
	For company or partnership firm names with		
	spaces, please replace it with "0".		
	For company or partnership firm names that are		
	less than 4 characters, please add "0" to fill the 8		
	characters password requirement.		
	4. For company or partnership firm names with		
	special characters, such as "@", "_", "-", "&" and ".",		
	please replace it with "0".		

After you have received the eStatement / eAdvice notification email, you may follow the password composition in the email to open the attachment.



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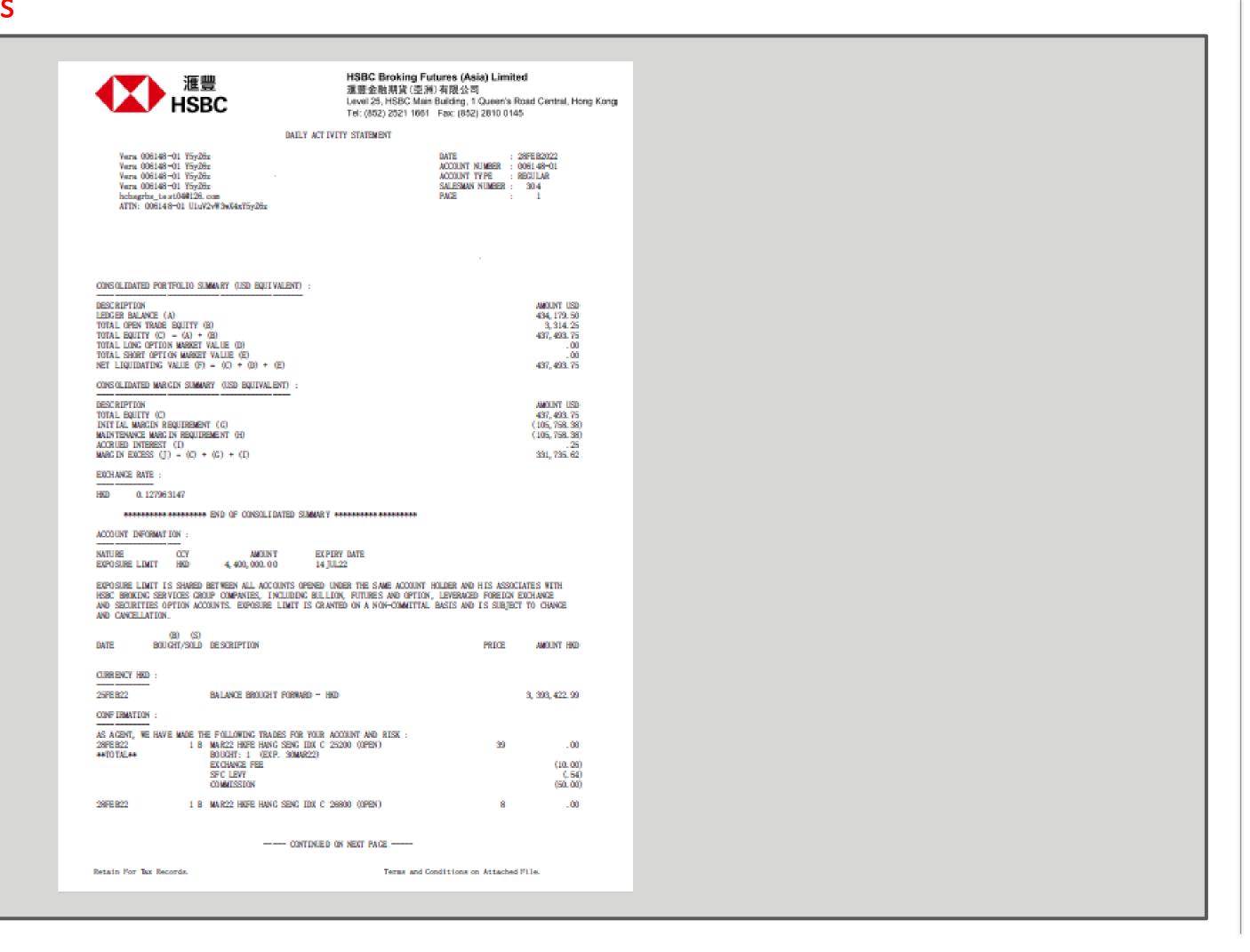
You may follow the following steps to open the attachment:

- 1. Click the encrypted PDF file in the email to open it.
- 2. Enter your unique password in 8 alphanumeric characters.



eStatement / eAdvice Services

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You may save and retain a copy as a pdf file in your device for future reference. Please check your eStatements and eAdvices promptly and report to us if there are any errors or discrepancies. All eStatements and eAdvices are in Portable Document Format (PDF). If this doesn't work, please check that you have installed Acrobat Reader on your device.





電子結單/電子通知書服務用戶手冊

查看電子結單/電子通知書

個人賬戶:

親愛的客戶

現附上您最近進行的交易紀錄的電子結單/電子通知書 ("電子結單")。該電子結單受密碼保護,您可妥善儲存及保留,以供日後參考。如您發現錯漏或不符,請即通知我們。

您只需要**打開附件**及輸入密碼,即可開啟結單。密碼為以下三**個部分**組成的**八個字元:**

您的 八個字元 的密碼				
第一部分:第一至四字元:	第二部分: 第五至六字元:	第三部分:第七至八字元:		
您出生日期的兩個數字及出生	根據滙豐金融的紀錄,您身份證明文件的	您姓氏的首兩個英文字母		
月份的兩個數字	首兩個英文字母或數字,按以下優先次序			
	排列:			
	1. 身份證			
	2. 護照			
	3. 旅行證件			

註

- 1. 密碼的英文字母只接受大寫。
- 2. 若為聯名戶口, 密碼會以第一戶口持有人的個人資料組成。如果您仍然對以上密碼組合有疑問,請聯絡您的客戶經理 或致電我們的客戶服務熱線。

公司賬戶:

親愛的客戶

現附上您最近進行的交易紀錄的電子結單/電子通知書 ("電子結單")。該電子結單受密碼保護,您可妥善儲存及保留,以供日後參考。如您發現錯漏或不符,請即通知我們。

您只需要打開附件及輸入密碼,即可開啟結單。密碼為以下兩個部分組成的八個字元:

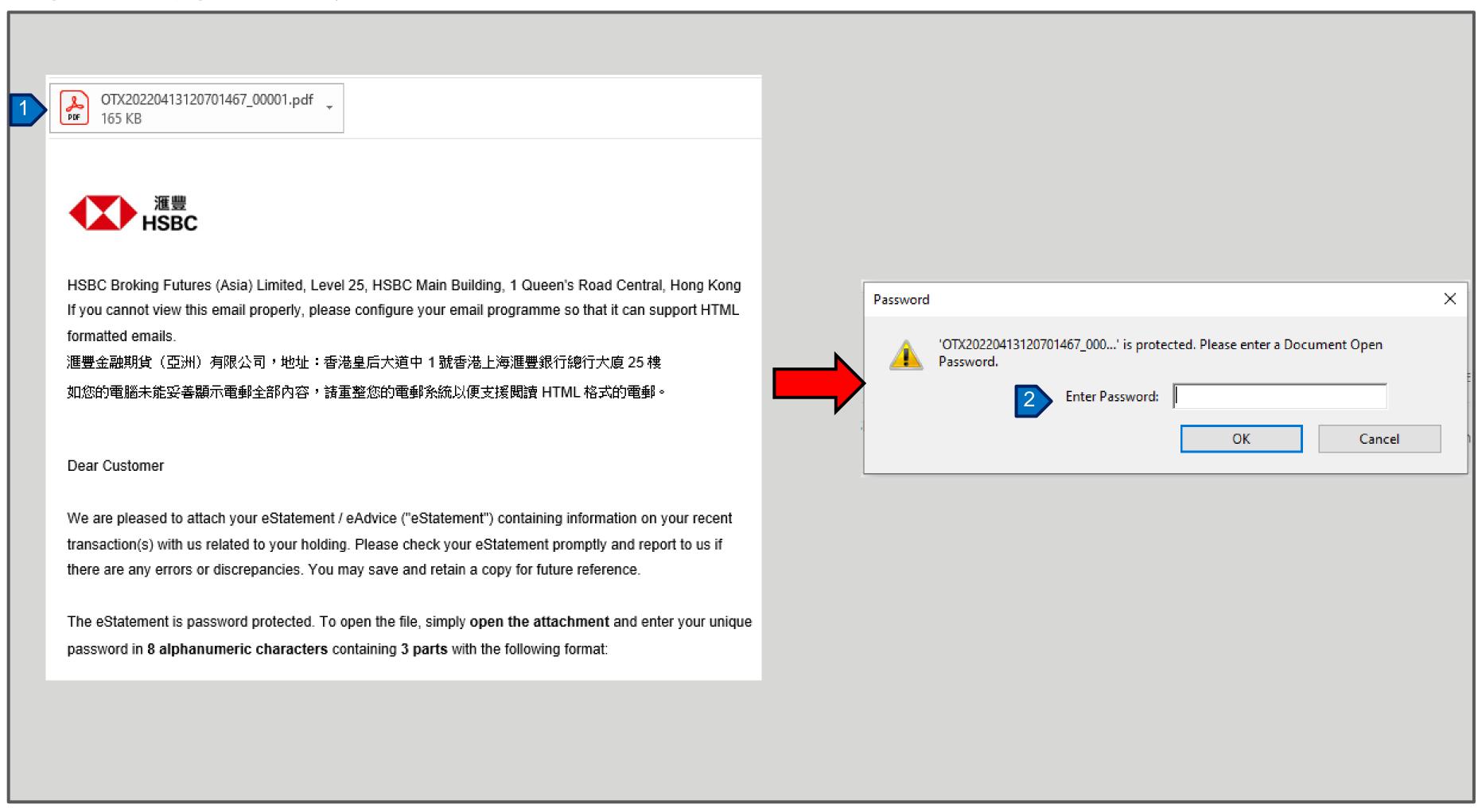
您的 八個字元 的密碼			
第一部分: 第一至四字元:	第二部分: 第五至八字元:		
公司成立日期的兩個數字及成立月份的兩個數字	公司或合夥公司的名稱的首四個字元		
合夥公司成立日期的兩個數字及成立月份的兩個數字	註:		
	1. 密碼的英文字母只接受大寫。		
	2. 如公司或合夥公司名稱包含空格,請以"0"代替。		
	3. 如公司或合夥公司名稱少於四個字符,諸在最後加		
	"0"以達到八個字元的密碼要求。		
	4. 如公司或合夥公司名稱包含特殊字符,例如: "@",		
	"_", "-", "&",".", 請以"0"代替。		

當您收到電子結單及電子通知書 通知,您只需依照電郵中的組成 方法輸入您的八個字元的密碼打 開附件。



電子結單/電子通知書服務用戶手冊

查看電子結單/電子通知書



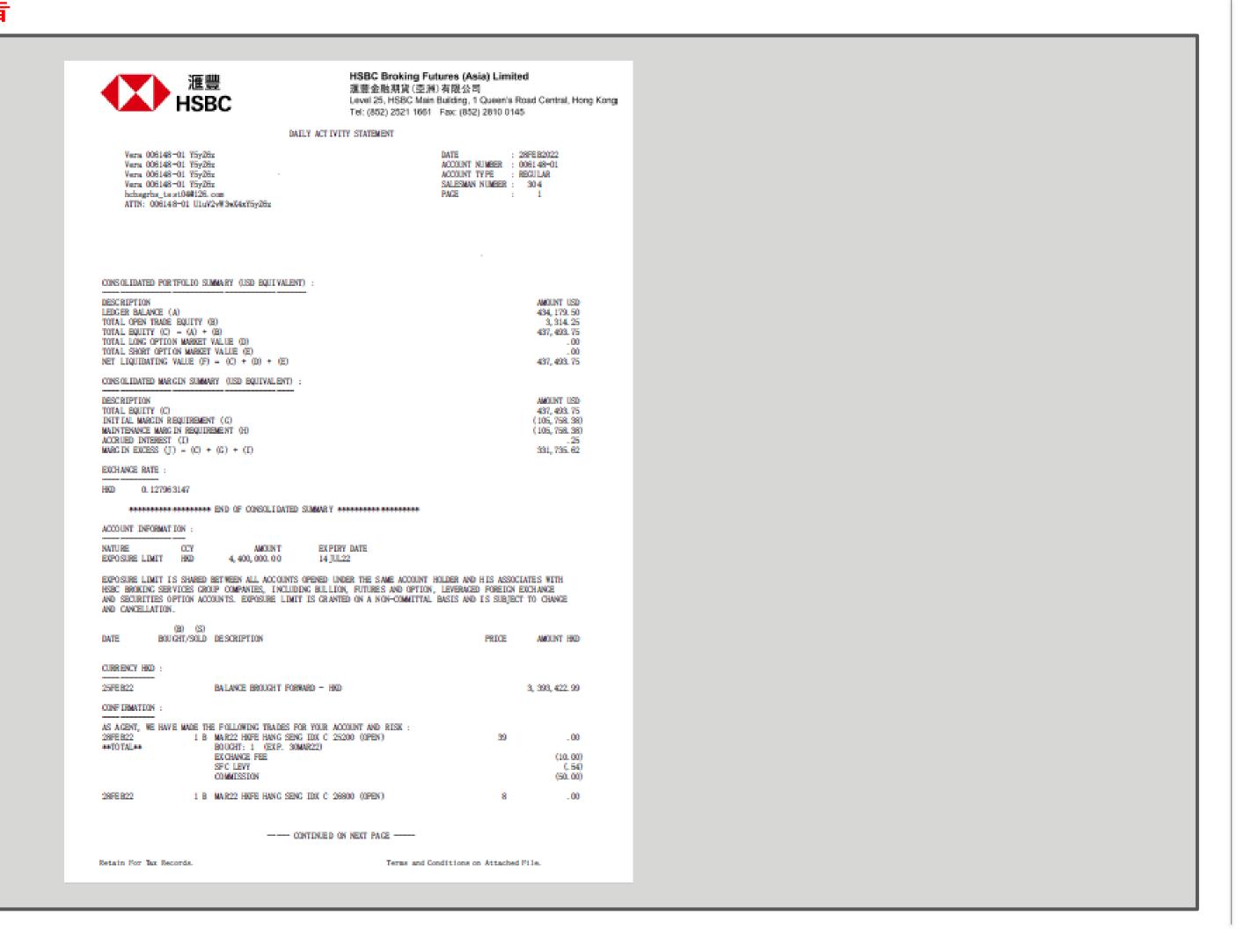
當您已經收到電子結單及電子通知書通知,您只需依照下列的步驟打開附件:

- 1. 請點選電郵中PDF文件
- 2. 請輸入您的八個字元的密碼



電子結單/電子通知書服務用戶手冊

查看電子結單/電子通知書



請查看您的電子結單和電子通知書,您可以PDF格式儲存文件及保留在您自己的裝置內。如您發現錯漏或不符,請即通知我們。所有電子結單/電子通知書均使用Portable Document Format(PDF)檔案格式。如未能查閱相關文件,請檢查是否已在裝置安裝Acrobat Reader。

