

'HSBC Mastercard® Debit Card – HK\$50 HKTVmall e-Gift Voucher Promotion' Terms and Conditions

When can you enjoy the offer

1. The promotional period for the offer is from 3 April to 30 June 2023.

What is the offer

- 2. During the promotional period, you can receive a HK\$50 HKTVmall e-Gift Voucher if you:
 - a. successfully apply for an Eligible Debit Card, and use it to make one Eligible Transaction within the first 30 calendar days after your Eligible Debit Card is issued; or
 - b. have never transacted with your Eligible Debit Card before 3 April 2023 and use it to make one Eligible Transaction.

How can you enjoy the offer

- 3. You can enjoy the offer during the promotional period if you:
 - a. hold an Eligible Debit Card and your account is valid and in good standing during the promotional period and offer fulfilment period;
 - b. fulfil the requirements under Clause 2 above; and
 - c. have a valid email address in our record.
- 4. You cannot enjoy the offer if you:
 - a. have transacted with an Eligible Debit Card before 3 April 2023; or
 - b. are a supplementary card applicant or cardholder.
- 5. We will determine whether you are eligible for the offer based on the records we hold on the Eligible Transactions. If you qualify for the offer, the corresponding e-Gift Voucher will be sent to your email address maintained in our record at the time of emailing:

Completion of the requirements under	E-Gift Voucher will be sent to your
Clause 2	email address
3 to 30 April 2023	On or before 30 June 2023
1 to 31 May 2023	On or before 31 July 2023
1 to 30 June 2023	On or before 31 August 2023
After 30 June 2023	On or before 30 September 2023

- 6. The e-Gift Vouchers are not replaceable in the event of any loss or damage, delivery failure (due to an invalid email address for example), deletion or failure to read the email.
- 7. The e-Gift Vouchers are available while stocks last. We reserve the right to replace the e-Gift Vouchers with any alternative gifts without prior notice.



- 8. The e-Gift Vouchers (or any alternative gifts) cannot be exchanged for cash or other products, services or discounts.
- 9. Use of the e-Gift Vouchers is subject to the terms and conditions stipulated by the supplying merchant(s), please refer to the email with the corresponding e-Gift Voucher under Clause 5 or the supplying merchant(s)' website for details.
- 10. We accept no liability for the quality of goods and services provided by the supplying merchant(s).
- 11. We may debit your Eligible Debit Card or account for the equivalent value of any offer you have enjoyed without notice to you if:
 - a. any transaction(s) for which the e-Gift Voucher was awarded is subsequently reversed or found out to be ineligible; or
 - b. your Eligible Debit Card is cancelled within 13 months from its issuance.

Read before you enjoy the offer

- 12. You can only enjoy the offer once under this promotion.
- 13. If you are entitled to promotional offer(s) under other concurrent promotion(s) run by us, we may decide to grant you the promotional offer under only one of the promotions, unless otherwise specified.
- 14. You must keep all original sales slips or official payment records of the Eligible Transactions. In case of any dispute, we reserve the right at any time during or after the promotion to request a submission of the relevant sales slips or official payment records, and/or such further documents or evidence as may be required for inspection, which will be retained by us and will not be returned.
- 15. The terms and conditions of the Eligible Debit Card and all other applicable prevailing promotions offered by us will apply.
- 16. We can change or cancel the offer or amend the terms and conditions. Please check our website for the latest details, availability and terms and conditions of the offer.
- 17. If we believe that you have acted in a fraudulent or abusive way, you will not be able to enjoy the offer and we can debit your debit card to take back any offer you have enjoyed, or cancel your debit card.
- 18. In case of dispute arising out of your Eligible Debit Card application and this promotion, our decision shall be final and conclusive.
- 19. We write the terms and conditions of the offer under Hong Kong laws. In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.



What these terms mean

- 20. "Eligible Debit Card" refers to any primary HSBC Jade Mastercard® Debit Card and HSBC Mastercard® Debit Card issued by The Hongkong and Shanghai Banking Corporation Limited in Hong Kong (and its successors and assigns).
- 21. "Eligible Transactions" are transactions of any amount in any currencies conducted with an Eligible Debit Card during the promotional period and posted on our system during the offer fulfilment period. These are not Eligible Transactions:
 - fees and charges;
 - cash withdrawal;
 - purchase transactions effected outside of Mastercard® network;
 - refund transactions;
 - bill payment (including tax payments to the tax authorities);
 - quasi cash transactions, including:
 - o betting and gambling transactions;
 - transactions at non-financial institutions (including purchase of foreign currency, money orders and travellers cheques);
 - transactions at financial institutions (including purchase of merchandise and services from banks or investment trading platforms);
 - o wire transfers;
 - o rental payment or property purchase;
 - purchase and/or reload of stored value cards or e-Wallets (including Octopus top-up transactions via e-wallets or any other means);
 - o purchase of cryptocurrencies;
 - instalment payments.