



27 April 2022

HSBC BRANCH NETWORK RETURNS TO NORMAL OPERATION

Effective Tuesday, 3 May 2022, all HSBC retail branches will resume normal operation and service hours, except for the Hong Kong International Airport Premier Centre, which is closed until further notice.

The latest service resumption covers 12 HSBC Day & Night Plus, three mobile branches, Cathy Pacific City Branch and the Regal Airport Hotel Premier Centre.

To safeguard the health and safety of employees and customers, HSBC will continue to implement temperature screening and require visitors to put on a surgical mask at all its premises. Tickets will be distributed at branches to manage customer traffic if needed.

The Bank will continue to closely monitor the situation and adjust its operation as appropriate.

In addition, customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or self-service banking terminals for the Bank's full range of services 24/7.

For enquiries about HSBC branch services, customers can contact the Bank through its 24/7 instant messaging function on HSBC website, Mobile and Online Banking. They may also call or WhatsApp the Bank on 2233 3000.

Latest arrangements of HSBC branch operation can also be found at <https://www.hsbc.com.hk/important-notice/>.

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The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$3,022bn at 31 March 2022, HSBC is one of the largest banking and financial services organisations in the world.

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