

更換「滙豐晶片信用卡」通知

為致力於持續提升信用卡交易的保安，現有的滙豐晶片信用卡（「現有晶片卡」）將升級並更換為新制式的晶片信用卡（「新晶片卡」），並分階段為客戶安排換上新卡。當閣下使用可支援新晶片卡的自動櫃員機或商戶終端機時，有關的交易將透過新的晶片技術進行，安全度比現有晶片卡更高，能進一步有效地保障信用卡資料。

新晶片卡在使用方面與現有晶片卡相若。倘商戶的終端機可接受新晶片卡進行交易，商戶會將卡片插入終端機，毋須進行刷卡程序。如商戶的終端機未升級支援新晶片卡，則仍然沿用現行的程序來完成交易。

現隨函附上新卡，請即致電 (852) 3163 0688 以確認收妥及啟動新卡。此外，閣下目前持有的信用卡將於新卡啟動後失效。

如有查詢，請瀏覽 www.hsbc.com.hk 或致電以下客戶服務熱線與我們聯絡。

- 滙豐卓越理財客戶：(852) 2233 3322
- 滙豐運籌理財客戶：(852) 2748 8333
- 其他客戶：(852) 2233 3000

香港上海滙豐銀行有限公司 謹啟
2016年7月

（本函為毋須簽署之電腦編印文件）





Notice of Replacement of HSBC Chip-Enabled Credit Cards

As part of our continued efforts to strengthen card security for credit card transactions, the existing chip-enabled credit cards (the "Existing Chip Card(s)") will be upgraded and replaced by new HSBC credit cards with the latest chip format (the "New Chip Card(s)"). Card replacement will be arranged for customers by phases. Transactions will be processed by the new chip technology through an ATM or a merchant point-of-sale terminal that can support the New Chip Cards, thereby providing enhanced security and more protection than the Existing Chip Cards.

The use of the New Chip Card is very similar to that of the Existing Chip Card. Merchants that are capable of handling the New Chip Card will insert the card into a terminal to process a transaction instead of swiping the card. Merchants that are yet to upgrade will continue processing the transaction as usual.

Please find enclosed the new card and call **(852) 3163 0688** immediately to confirm receipt by activating the card. Your existing credit card will be deactivated upon activation of the new card.

For enquiries, please visit www.hsbc.com.hk or call our customer service hotlines stated below:

- HSBC Premier customers : **(852) 2233 3322**
- HSBC Advance customers : **(852) 2748 8333**
- Other customers : **(852) 2233 3000**

The Hongkong and Shanghai Banking Corporation Limited
July 2016

(This is a computer print-out and signature is not required.)

