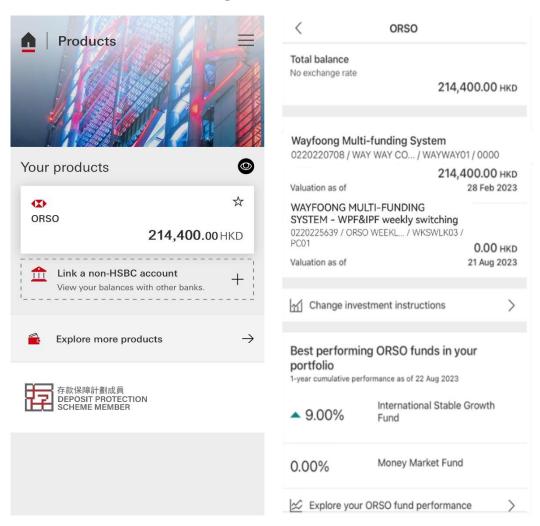
HSBC Life ORSO Digital Services



HSBC Life ORSO Digital Services





Members can download "HSBC HK Mobile Banking App" from the App Store, and Google Play. For "HSBC HK Mobile Banking App", please visit below website for

https://www.hsbc.com.hk/ways-to-bank/mobile-apps/banking/

details.

HSBC HK Mobile Banking App allows HSBC Life ORSO members to check their ORSO account balance, fund performance and change investment instructions.

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Registration



New User Registration (Applicable to HSBC Life ORSO Members Who Are Eligible to Register to HSBC Personal Internet Banking)

Members Must Provide a Valid Mobile Number and Email Address to Complete The Registration Process.



Have you used HSBC Online or Mobile Banking before?

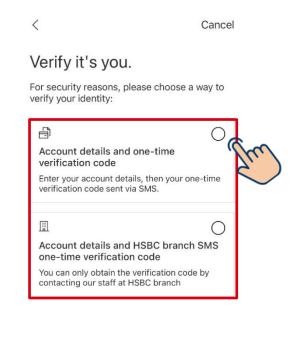
If you have used HSBC Online or Mobile Banking before, select 'Yes, logon' to continue. If not, select 'No, register now'.



For new users, click "No, register now".



For new users only hold an ORSO account without Personal Internet Banking, click "Other methods" to register.



Verify it's you

Please choose how you would like to verify your account.

Bank account number and related ATM PIN

Bank account number and related phone banking PIN

Credit card number and related ATM PIN

MPF/ORSO number and last 6 digits of mobile number

HSBC Mastercard Debit Card number and related ATM PIN

Continue

Select an available option that you can verify identity. Select "MPF/ORSO number and last 6 digits of mobile number".

New User Registration (Applicable to HSBC Life ORSO Members Who Are Eligible to Register to HSBC Personal Internet Banking) (Con't)

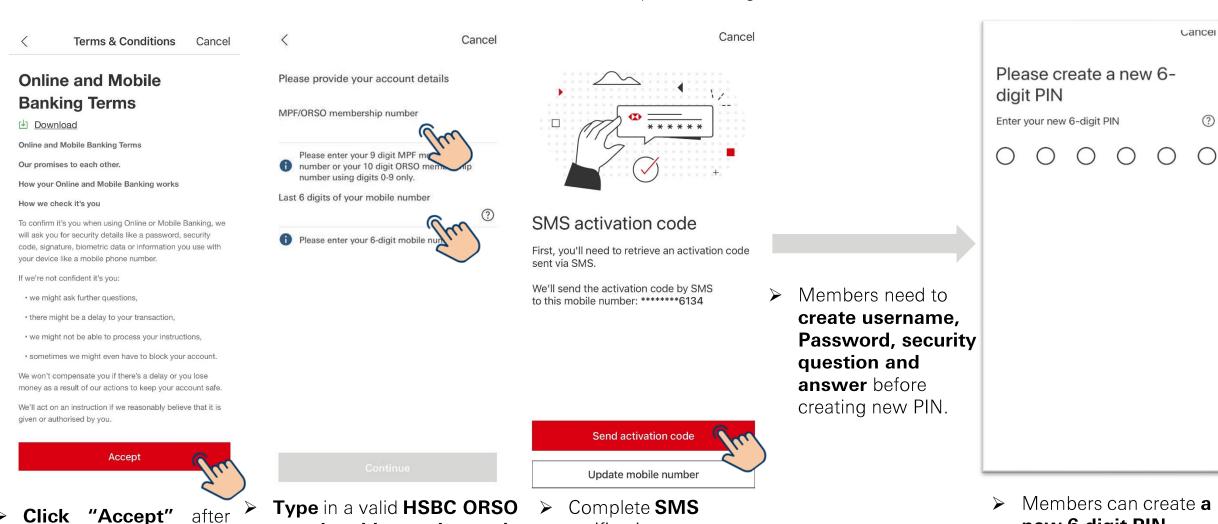
Members Must Provide a Valid Mobile Number and Email Address to Complete The Registration Process.

membership number and

the last 6 digits of your

reading the "Terms &

Conditions".



verification.

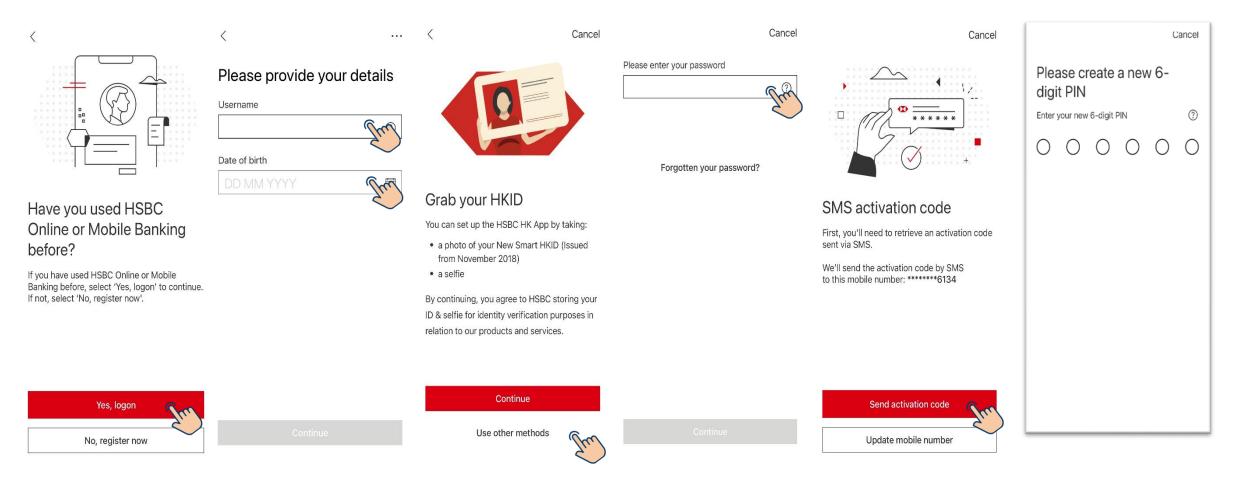
mobile number.

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new 6-digit PIN.

HSBC Life ORSO Mobile Journey

Log in to HSBC HK Mobile Banking App

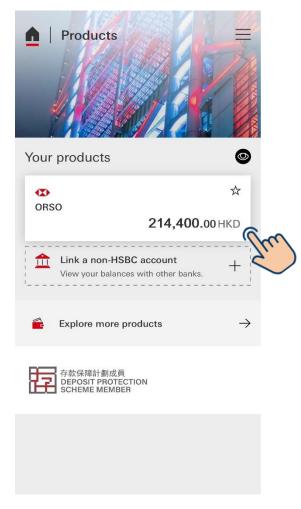


Members can log in to HSBC HK Mobile Banking App by entering a username, date of birth, password, a SMS one time password (OTP), an Email one-time activation codes and the 6-digit PIN.

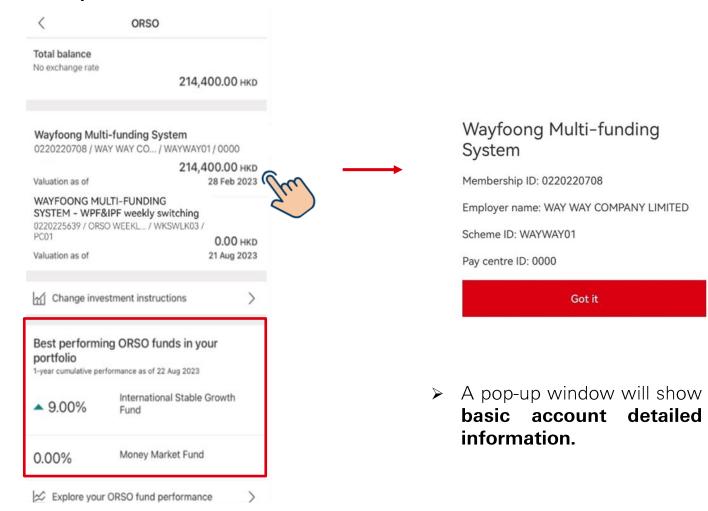
Account Summary and Fund Performance



HSBC Life ORSO Function and Account Summary

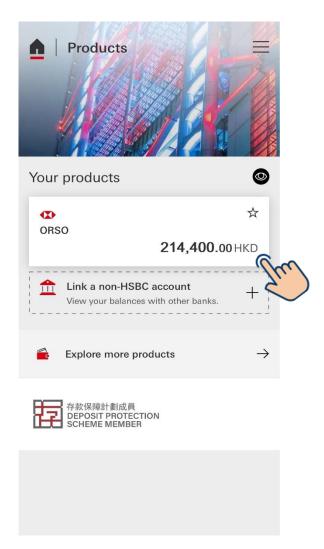


➤ **Log in** HSBC Mobile to arrive Home page. "ORSO" account balance can be found under Your products.

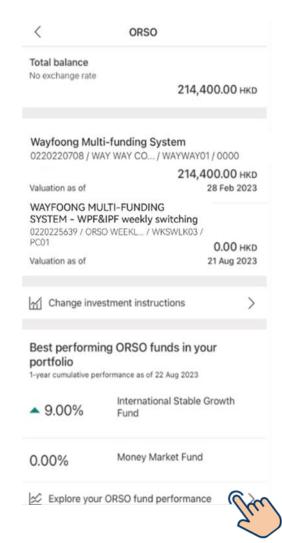


- Members can check the account balance and valuation date.
- Members can check the best performing ORSO funds in their portfolio by 1-year cumulative performance.

Fund Performance – Cumulative Performance



➤ **Log in** HSBC Mobile to arrive Home page. "ORSO" account balance can be found under Your products.

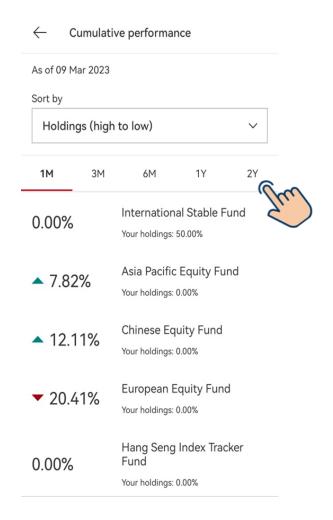


Members can also click "Explore your ORSO fund performance" for all fund performance.

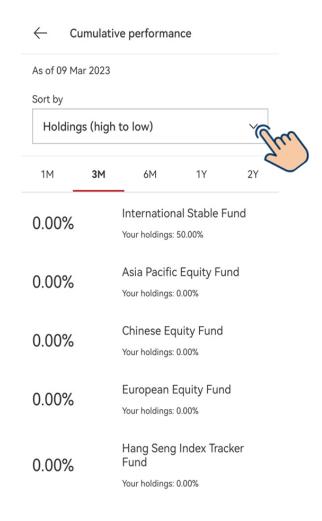


 Members can review their holdings % and check detailed fund cumulative performance.

Fund Performance – Cumulative Performance (Con't)



Members can choose to view the fund performance by different time periods.

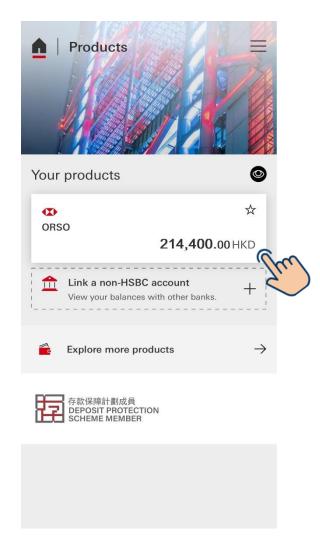


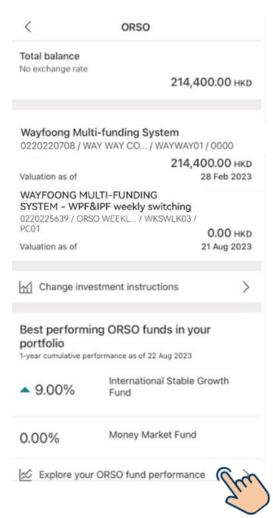
Members can choose different sorting orders.

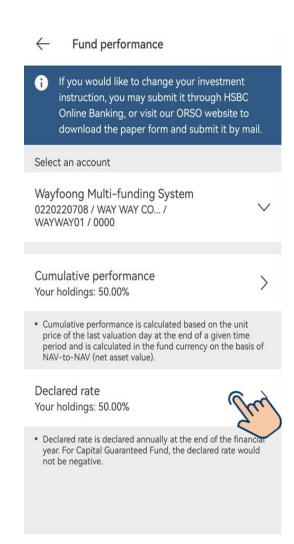
Cumulative performance As of 09 Mar 2023 Sort by Fund name (A to Z) Asia Pacific Equity Fund **7.82%** Your holdings: 0.00% Chinese Equity Fund **12.11%** Your holdings: 0.00% European Equity Fund **20.41%** Your holdings: 0.00% \times Sort by 0 Holdings (high to low) Fund name (A to Z) Fund name (Z to A) 0

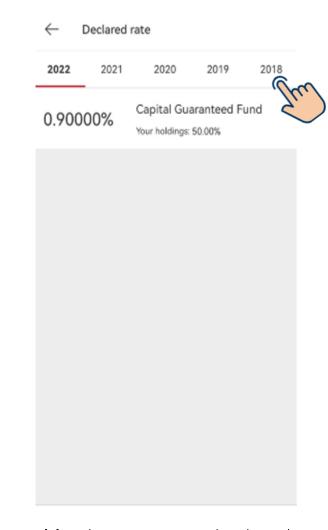
Members can sort by "Holdings (high to low)", "Fund name (A to Z)" and "Fund name (Z to A)".

Fund Performance – Declared Rate







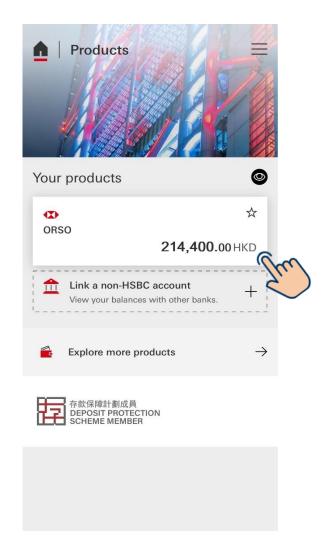


- > Log in HSBC Mobile to arrive Home page. "ORSO" account balance can be found under Your products.
- ➤ Members click can also **ORSO** "Explore vour fund performance" for all fund performance.
- ➤ Members can review their holdings % and check detailed "Declared rate" for guaranteed fund (if applicable).
- ➤ Members check can the "Declared rate" the 5 guaranteed fund for calendar years.

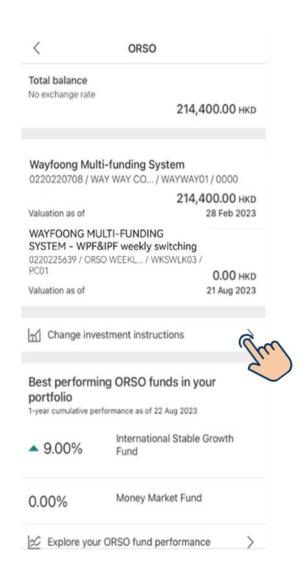
Change Investment Instructions



Change Investment Instructions



➤ **Log in** HSBC Mobile to arrive Home page. "ORSO" account balance can be found under Your products.



➤ Members can click "Change investment instructions" for "Portfolio rebalance" and "Contribution redirection".

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Change your investment instructions anytime and anywhere

- · Manage your existing investment portfolio
- Rebalance your portfolio or redirect new contributions



➤ Members can **click "Change now"** to enter the Change of Investment page.

13

Change Investment Instructions (Con't)

choose

investment

Employer's

Members

instruction.

scheme setting.

depends on your

*Remarks:

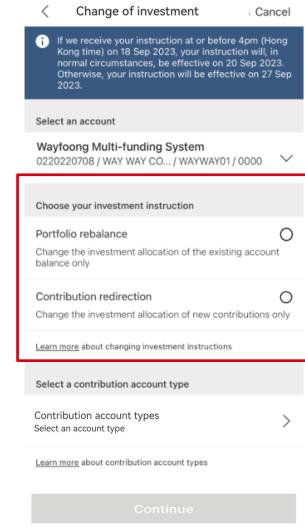
can

"Portfolio rebalance" "Contribution redirection"

for updating your investment

The

instruction may be different. It



Change of investment Cancel If we receive your instruction at or before 4pm (Hong Kong time) on 18 Sep 2023, your instruction will, in normal circumstances, be effective on 20 Sep 2023. Otherwise, your instruction will be effective on 27 Sep Select an account Wayfoong Multi-funding System 0220220708 / WAY WAY CO... / WAYWAY01 / 0000 Choose your investment instruction Portfolio rebalance Change the investment allocation of the existing account balance only Contribution redirection Change the investment allocation of new contributions only Learn more about changing investment instructions Select a contribution account type Member Select a contribution account type Contribution account types Select an account type Employer Learn more about contribution account types Employer and member

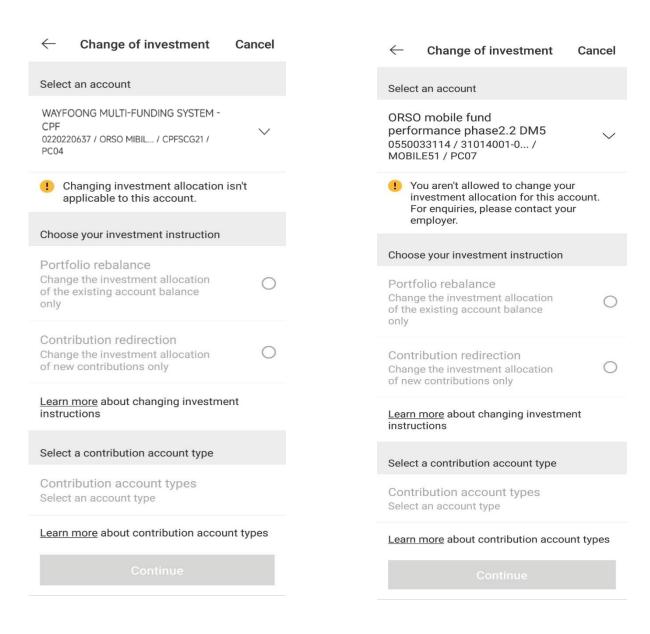
Members can base on "Employer", "Member" or "Employer and member" for the account type selection.

Remarks: The contribution account type may be different. It depends on your Employer's scheme setting.

Change Investment Instructions (Con't)

Not Applicable Case

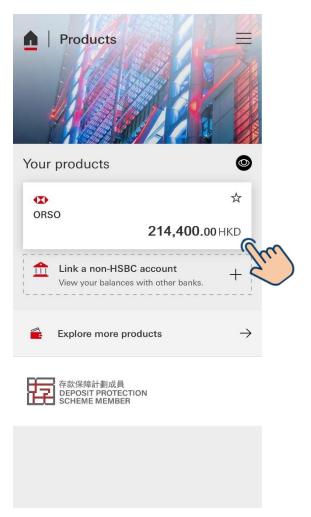
If the change of investment instruction is not available, the relevant investment instruction will be dimmed and cannot be selected.



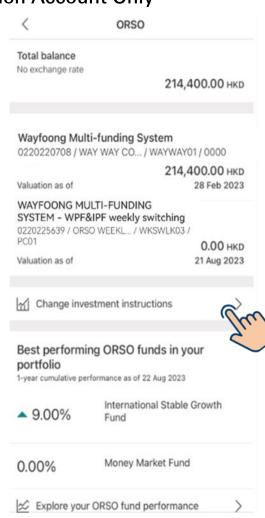
Change Investment Instructions – For Member or Employer Contribution Account Only



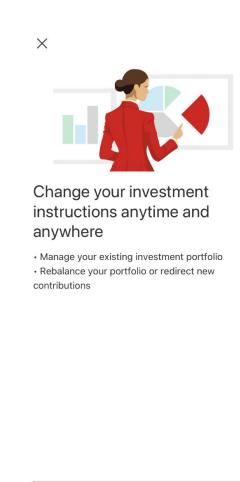
Change Investment Instructions – Portfolio Rebalance For Member or Employer Contribution Account Only



➤ **Log in** HSBC Mobile to arrive Home page. "ORSO" account balance can be found under Your products.

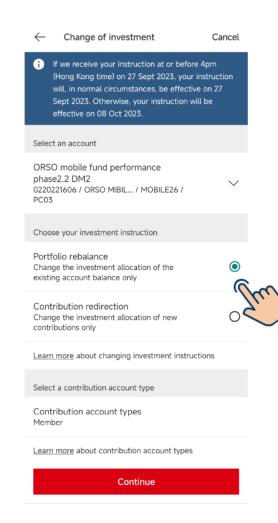


Members can click "Change investment instructions" for "Portfolio rebalance" and "Contribution redirection".



Members can click "Change now" to enter the Change of Investment page.

Change now

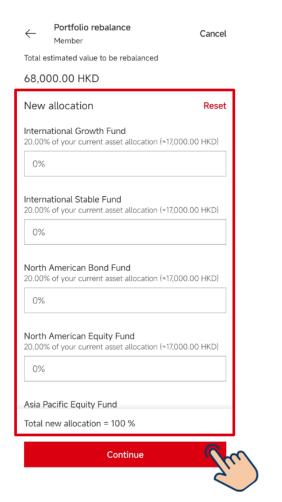


Member can choose "Portfolio rebalance", and then click "Continue".

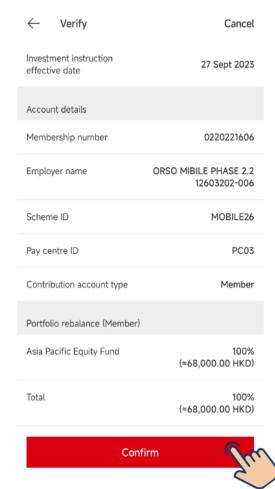
Note: The Asset switch function is not available via the App. Please submit via the HSBC Online Banking or contact our hotline on (852) 2288 6655.

^{*}Remarks: The contribution account type is defaulted.

Change Investment Instructions – Portfolio Rebalance (Con't) For Member or Employer Contribution Account Only



➤ Members can **input the percentage** according to the new investment portfolio(s). The "total new allocation" must be 100%, and then **click "Continue"**.



Members should verify the instruction details before clicking "Confirm". Please read carefully before selecting 'Accept and submit'. Once you have accepted, you confirmed that this instruction will be submitted and cannot be cancelled.

You will receive a confirmation message in the 'Message centre' in HSBC Online Banking and the 'Messages' in HSBC HK Mobile Banking app after they have been processed successfully.

What these instructions will do

 These instructions will change the investment allocation of your existing account balance. The investment allocation of new contributions will remain unchanged.

What you need to take note of

- If we receive your instruction at or before 4pm (Hong Kong time) on 12 Feb 2023, your instruction will, in normal circumstances, be effective on 13 Feb 2023.*
- If we receive your instruction after 4pm (Hong Kong time) on 12 Feb 2023, your instruction will, in normal circumstances, be effective on 20 Feb 2023.*
- . The time record is based on HSBC's system record.
- If you submit multiple instructions for your existing account balances or your new contributions, we will only process the latest of such instructions.
- *Please note that the processing time is for reference only and HSBC shall not be liable for any delay in the actual processing time
- Your new investment instructions will not apply to any amount awaiting clearance and fund purchases at the time we process the instruction.

You will receive a confirmation message after the instruction is completed. Please be reminded to check your instruction confirmation through your HSBC Online Banking 'Message centre' or in the 'Messages' section of the HSBC HK Mobile Banking app.

Accept and submit



Members can click "Accept and submit" after reading the declaration.



Confirmation

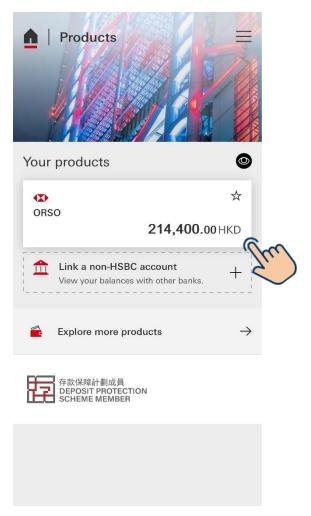


We've received your instruction.

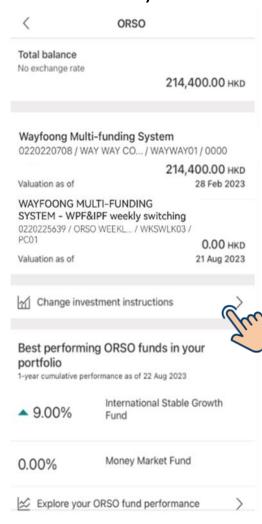
Reference number	2B2326500004
Instruction received date	22 Sept 2023 HKT
Investment instruction effective date	27 Sept 2023
Account details	
Membership number	0220221606
Employer name	ORSO MIBILE PHASE 2.2 12603202-006
Scheme ID	MOBILE26
Pay centre ID	PC03
Contribution account type	Member
Portfolio rebalance details (Me	ember)
Asia Pacific Equity Fund	100% (≈68,000.00 HKD)
Total	100% (≈68,000.00 HKD)
Important information	
You may print or save a copy of t records. However, please note th of the transaction nor an official	nat this is neither a confirmation
You will receive a confirmation m completed.	nessage after the instruction is
The time record is based on HSB	C's system record.
Doi	ne

Members can save the confirmation details by capturing screen or clicking the button in the upper right corner.

Change Investment Instructions – Contribution Redirection For Member or Employer Contribution Account Only



➤ **Log in** HSBC Mobile to arrive Home page. "ORSO" account balance can be found under Your products.

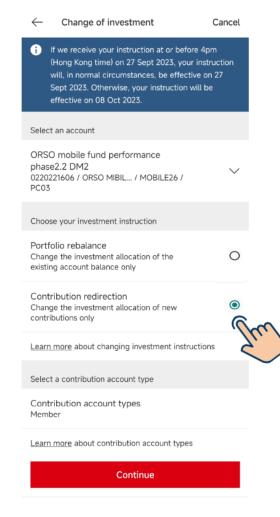


Members can click "Change investment instructions" for "Portfolio rebalance" and "Contribution redirection".



Change your investment instructions anytime and anywhere

- Manage your existing investment portfolio
- Rebalance your portfolio or redirect new contributions



Members can click "Change now" to enter the Change of Investment page.

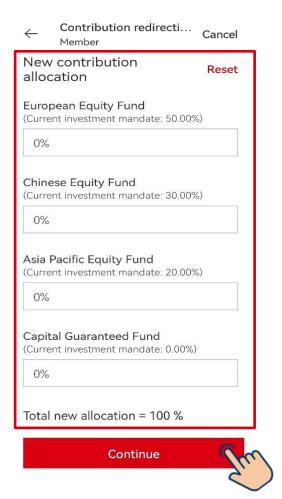
Change now

Member can choose "Contribution redirection", and then click "Continue".

Note: The Asset switch function is not available via the App. Please submit via the HSBC Online Banking or contact our hotline on (852) 2288 6655.

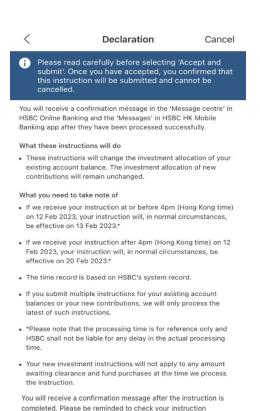
^{*}Remarks: The contribution account type is defaulted.

Change Investment Instructions – Contribution Redirection (Con't) For Member or Employer Contribution Account Only



- ➤ Members can **input the percentage** according to the new investment portfolio(s). The "total new allocation" must be 100%, and then **click "Continue"**.
- Verify Cancel Investment 15 Oct 2023 instruction effective date Account details Membership number 0220221606 Employer name **ORSO MIBILE PHASE 2.2** 12603202-006 Scheme ID MOBILE26 Pay centre ID PC03 Contribution account Member type Contribution redirection (Member) Hong Kong Equity 50% Fund International Growth 50% Fund Confirm

Members should verify the instruction details before clicking "Confirm".

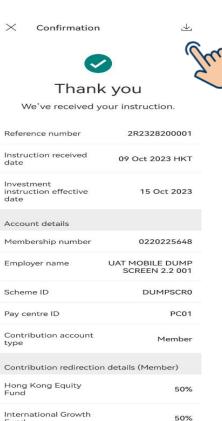


Accept and submit

confirmation through your HSBC Online Banking 'Message centre'

or in the 'Messages' section of the HSBC HK Mobile Banking app.

Members can click "Accept and submit" after reading the declaration.



 You may print or save a copy of the confirmation page for your records. However, please note that this is neither a confirmation of the transaction nor

Important information

an official receipt.

 You will receive a confirmation message after the instruction is completed.

. The time record is based on HSBC's system record.

Done

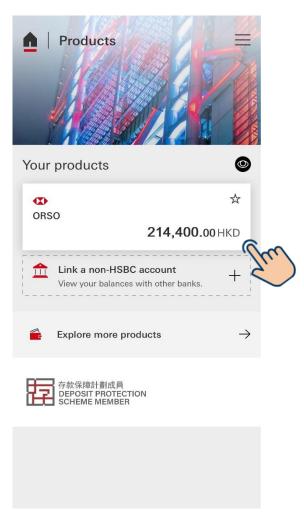
Members can save the confirmation details by capturing screen or clicking the button in the upper right corner.

Change Investment Instructions –

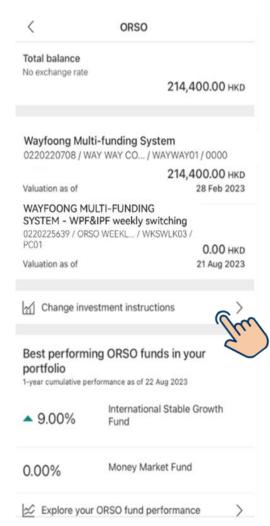
For <u>Different Percentage Allocation</u> of Employer and Member Contribution Account



Change Investment Instructions – Portfolio Rebalance For Different Percentage Allocation of Employer and Member Contribution Account



➤ **Log in** HSBC Mobile to arrive Home page. "ORSO" account balance can be found under Your products.



Members can click "Change investment instructions" for "Portfolio rebalance" and "Contribution redirection".



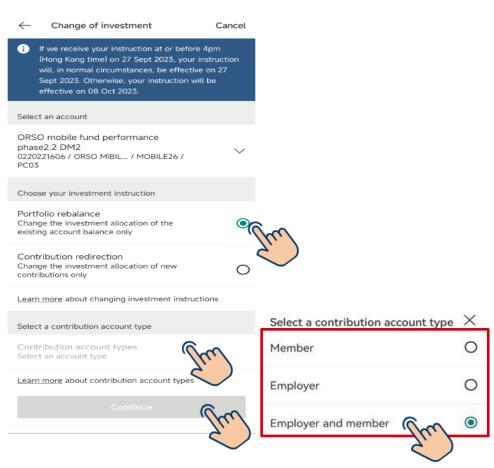
Change your investment instructions anytime and anywhere

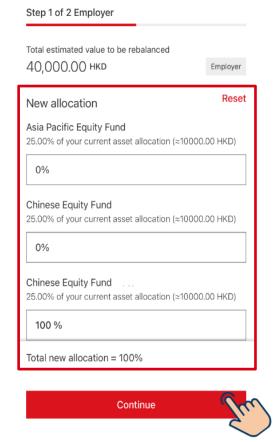
- · Manage your existing investment portfolio
- Rebalance your portfolio or redirect new contributions



➤ Members can **click "Change now"** to enter the Change of Investment page.

Change Investment Instructions – Portfolio Rebalance (Con't) For Different Percentage Allocation of Employer and Member Contribution Account





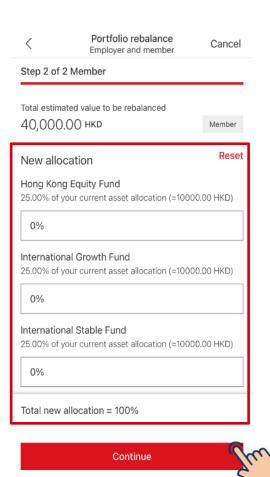
Portfolio rebalance

Employer and member

Cancel

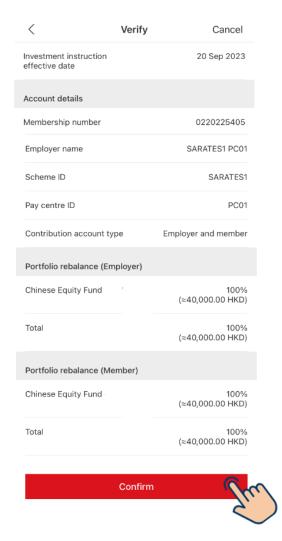
➤ After choosing "Portfolio rebalance", member can select the contribution account type by "Employer", "Member" or "Employer and member". Then click "Continue".

➤ Members can **input the percentage** according to the new investment portfolio(s) for the **"Employer" portion**. The "total new allocation" must be 100%, and then **click** "Continue".

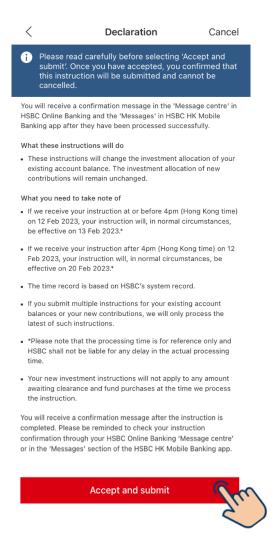


Members can **input the percentage** according to the new investment portfolio(s) for the "**Member**" portion. The "total new allocation" must be 100%, and then **click "Continue"**.

Change Investment Instructions – Portfolio Rebalance (Con't) For Different Percentage Allocation of Employer and Member Contribution Account



➤ Members should verify the instruction details before **clicking "Confirm"**.

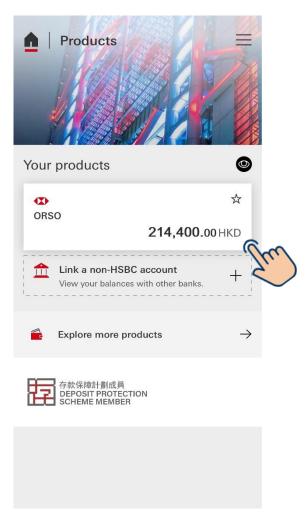


Members can click "Accept and submit" after reading the declaration.

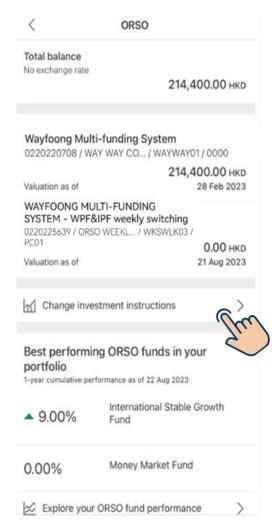


Members can save the confirmation details by capturing screen or clicking the button in the upper right corner.

Change Investment Instructions – Contribution Redirection For Different Percentage Allocation of Employer and Member Contribution Account



➤ **Log in** HSBC Mobile to arrive Home page. "ORSO" account balance can be found under Your products.

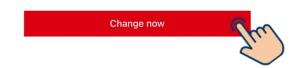


Members can click "Change investment instructions" for "Portfolio rebalance" and "Contribution redirection".



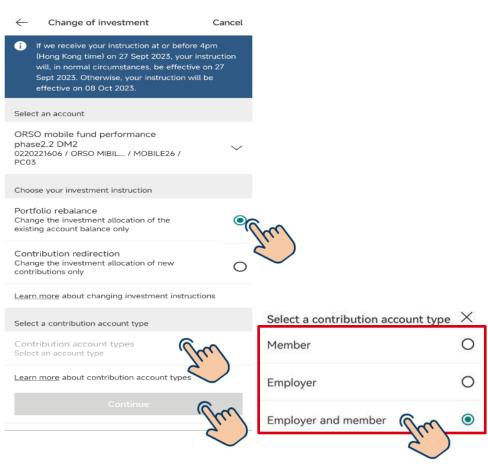
Change your investment instructions anytime and anywhere

- · Manage your existing investment portfolio
- Rebalance your portfolio or redirect new contributions



➤ Members can **click "Change now"** to enter the Change of Investment page.

Change Investment Instructions – Contribution Redirection (Con't) For Different Percentage Allocation of Employer and Member Contribution Account



➤ After choosing "Portfolio rebalance", member can select the contribution account type by "Employer", "Member" or "Employer and member". Then click "Continue".

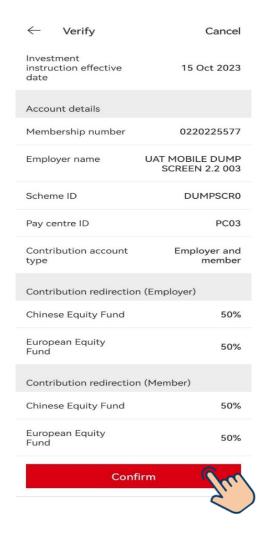
 Contribution redirect Employer and member Step 1 of 2 Employer 	ti Cancel
New contribution allocation	Reset
North American Equity Fundance: 50	
0%	
0%	72
North American Bond Fund	
(Current investment mandate: 2)	0.00%)
0%	
Asia Pacific Equity Fund	000()
(Current investment mandate: 0.	00%)
0%	
Total new allocation = 100 S	%
Continue	

Members can **input the percentage** according to the new investment portfolio(s) for the **"Employer" portion**. The "total new allocation" must be 100%, and then **click "Continue"**.

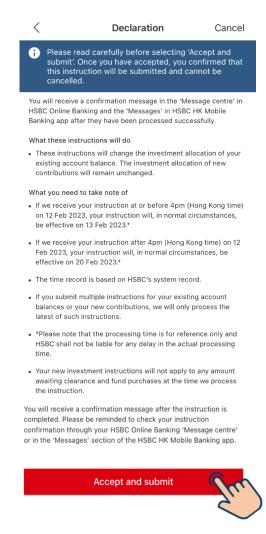
New o	contribution ation	Reset
	American Equity Fun t investment mandate: 5	
0%		
-	Market Fund t investment mandate: 3	0.00%)
0%		
	American Bond Func t investment mandate: 2	
	acific Equity Fund	0000
	t investment mandate: 0	.00%)

Members can **input the percentage** according to the new investment portfolio(s) for the "Member" portion. The "total new allocation" must be 100%, and then **click "Continue"**.

Change Investment Instructions – Contribution Redirection (Con't) For Different Percentage Allocation of Employer and Member Contribution Account



➤ Members should verify the instruction details before **clicking "Confirm"**.



Members can click "Accept and submit" after reading the declaration.



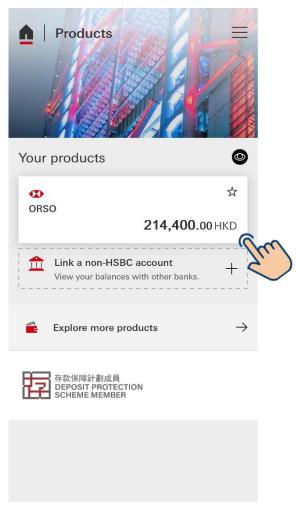
Members can save the confirmation details by capturing screen or clicking the button in the upper right corner.

Change Investment Instructions –

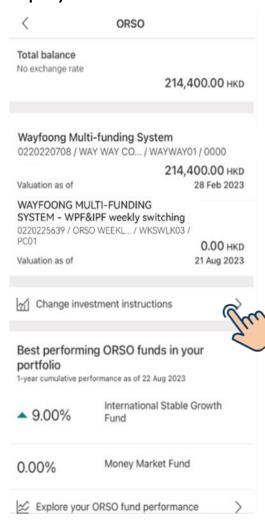
For <u>Same Percentage Allocation</u> of Employer and Member Contribution Account



Change Investment Instructions – Portfolio Rebalance For Same Percentage Allocation of Employer and Member Contribution Account



➤ **Log in** HSBC Mobile to arrive Home page. "ORSO" account balance can be found under Your products.



Members can click "Change investment instructions" for "Portfolio rebalance" and "Contribution redirection".

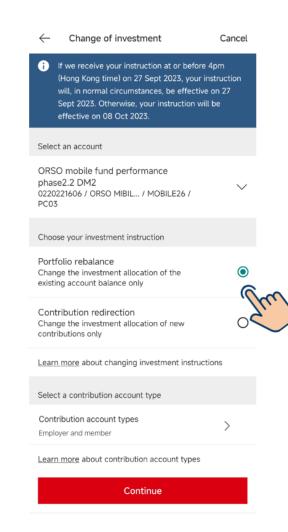


Change your investment instructions anytime and anywhere

- Manage your existing investment portfolio
- Rebalance your portfolio or redirect new contributions



Members can click "Change now" to enter the Change of Investment page.



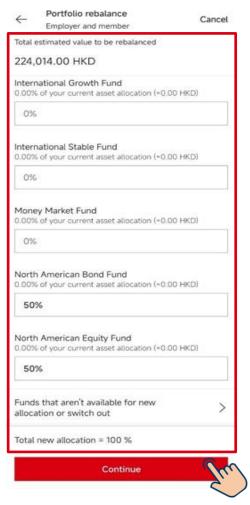
Member can choose "Portfolio rebalance", and then click "Continue".

29

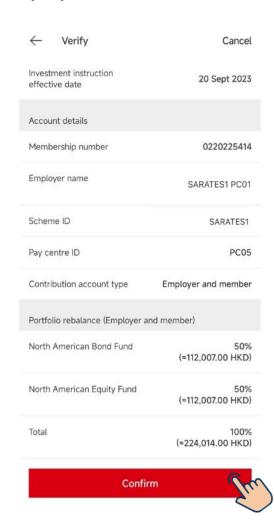
Note: The Asset switch function is not available via the App. Please submit via the HSBC Online Banking or contact our hotline on (852) 2288 6655.

^{*}Remarks: The contribution account type is defaulted.

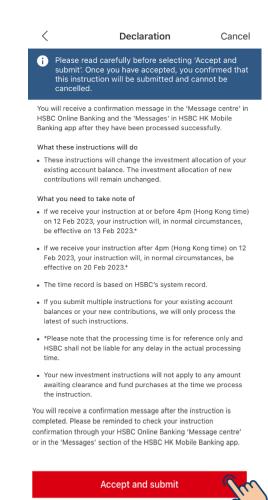
Change Investment Instructions – Portfolio Rebalance (Con't) For Same Percentage Allocation of Employer and Member Contribution Account



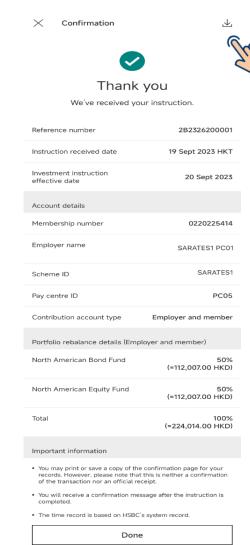
➤ Members can **input the percentage** according to the new investment portfolio(s). The "total new allocation" must be 100%, and then **click** "Continue".



Members should verify the instruction details before clicking "Confirm".

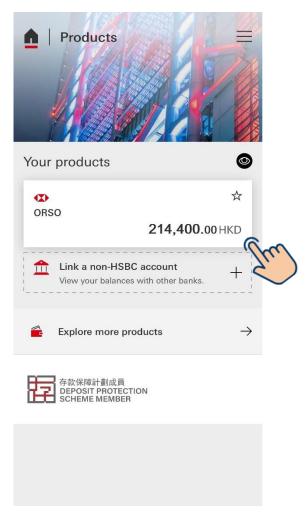


Members can click "Accept and submit" after reading the declaration.

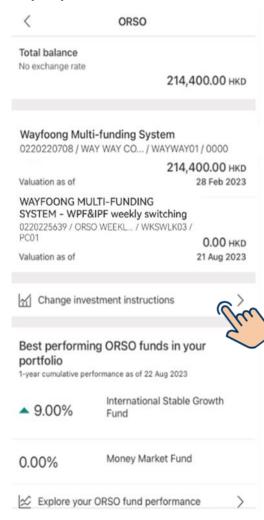


Members can save the confirmation details by capturing screen or clicking the button in the upper right corner.

Change Investment Instructions – Contribution Redirection For Same Percentage Allocation of Employer and Member Contribution Account



➤ **Log in** HSBC Mobile to arrive Home page. "ORSO" account balance can be found under Your products.



Members can click "Change investment instructions" for "Portfolio rebalance" and "Contribution redirection".



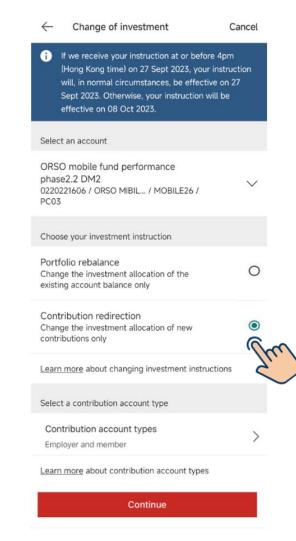
Change your investment instructions anytime and anywhere

- Manage your existing investment portfolio
- Rebalance your portfolio or redirect new contributions



Members can click "Change now" to enter the Change of Investment page.

PUBLIC



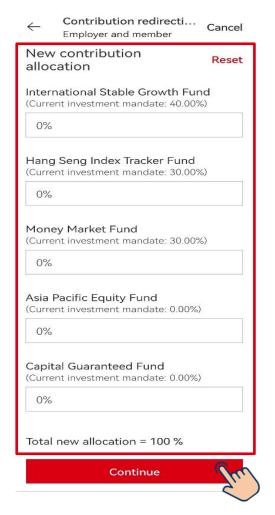
Member can choose "Contribution redirection", and then click "Continue".

31

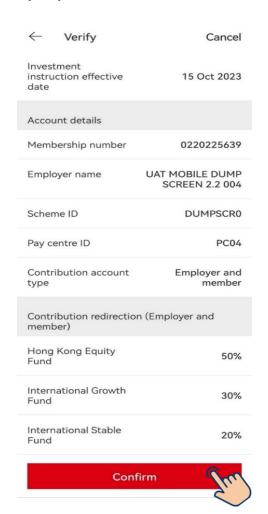
Note: The Asset switch function is not available via the App. Please submit via the HSBC Online Banking or contact our hotline on (852) 2288 6655.

^{*}Remarks: The contribution account type is defaulted.

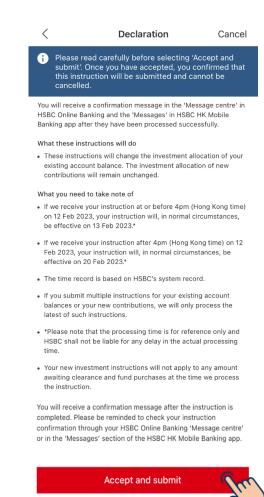
Change Investment Instructions – Contribution Redirection (Con't) For Same Percentage Allocation of Employer and Member Contribution Account



Members can **input the percentage** according to the new contribution allocation. The "total new allocation" must be 100%, and then **click** "Continue".



Members should verify the instruction details before clicking "Confirm".



Members can click "Accept and submit" after reading the declaration.

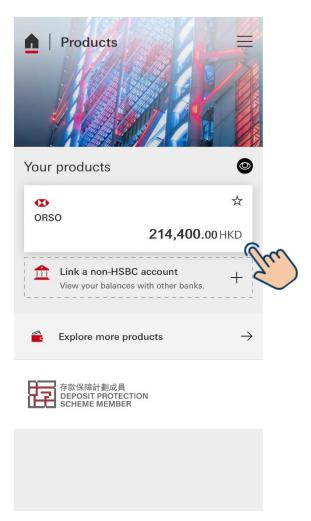


Members can save the confirmation details by capturing screen or clicking the button in the upper right corner.

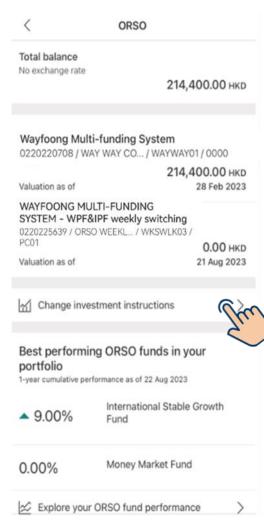
Change Investment Instructions – For Deferred Members



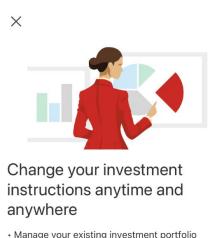
Change Investment Instructions – Portfolio Rebalance For Deferred Members



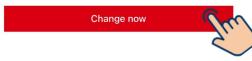
Log in HSBC Mobile to arrive Home page. "ORSO" account balance can be found under Your products.



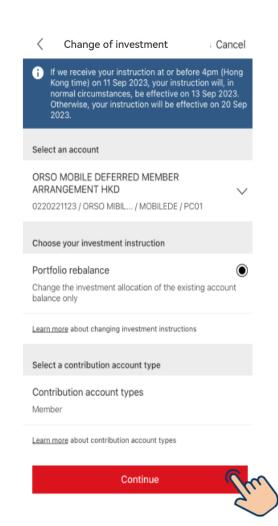
Members can click "Change investment instructions" for "Portfolio rebalance".



- · Manage your existing investment portfolio
- · Rebalance your portfolio or redirect new contributions



Members click can "Change now" to enter the Change of Investment page.

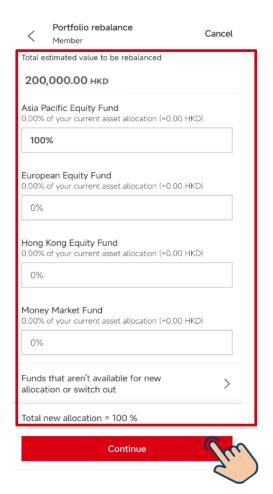


Then click "Continue".

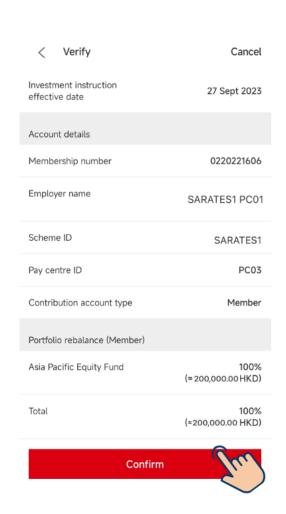
*Remarks: The investment instruction and the contribution account type are defaulted.

Note: The Asset switch function is not available via the App. Please submit via the HSBC Online Banking or contact our hotline on (852) 2288 6655.

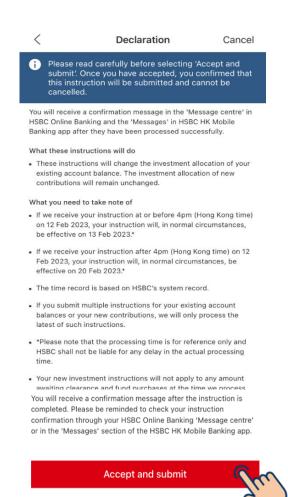
Change Investment Instructions – Portfolio Rebalance (Con't) For Deferred Members



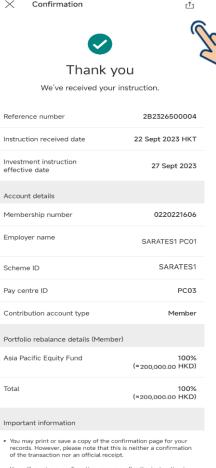
> Members can input the percentage according to the new contribution allocation. The "total new allocation" must be 100%, and then click "Continue".



> Members should verify the instruction details before clicking "Confirm".



> Members can click "Accept and submit" after reading the declaration.



Confirmation

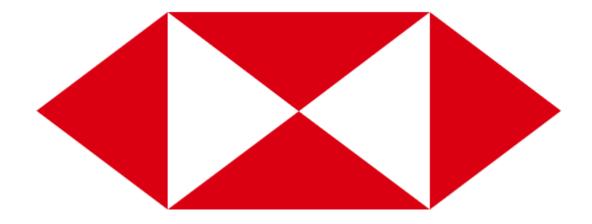
of the transaction nor an official receipt · You will receive a confirmation message after the instruction is

· The time record is based on HSBC's system record.

Total

Done

➤ Members can save confirmation details capturing screen or clicking the button in the upper right corner.



For any queries, please contact our ORSO service hotline on (852) 2288 6655.

Lines are open between 8:30am and 7:30pm, Mondays to Fridays; between 8:30am and 1:00pm on Saturdays, except on public holidays.

Note:

^{*} Investment involves risk. The past performance information presented is not indicative of future performance. The offering document should be read for further details including the risk factors.

^{*} The above screen displays are for illustration purposes only and do not constitute any form of investment advice or recommendation. Any data shown in this deck (including but not limited to historical fund performance) are not real data. You should not make any investment decision solely based on information in this deck.