

Terms and conditions for HSBC Premier Elite – Airport Limousine Service

Promotional Offer

1. Promotional Period for the offer is valid from 1 January 2025 to 30 June 2025 (both dates inclusive).

Offer Details

2. During the promotional period, customers can enjoy a one-way complimentary Limousine Service provided by the Service Provider for a total of 2 times. For Japan Airport Limousine Service, customers need to pay for a discounted price at HK\$500 per ride to Service Provider and will not be collected by HSBC.

Quotas and Availability

3. This promotion is subject to quota, available on a first-come-first-served basis and while quota lasts. Reservation is required to avail the offer.

Eligibility Criteria

4. To enjoy the offer, customers must fulfill the following conditions:
 - a. Make reservation(s) for the Limousine Service under their full name, HSBC Premier Elite / Global Private Banking client number or other valid redemption code, Eligible HSBC Credit Card, or Debit Card number (as shown on the Eligible HSBC Credit Card or Debit Card).
 - b. Provide contact phone number and travel details by filling in the e-booking form under the Service Provider's designated website:
[<https://eform.dchml.com.hk/onlinelimousineform/hsbcvip>]
 - c. Hold an Eligible HSBC Credit Card or Debit Card, and ensure that the credit card or debit card account is valid and in good standing.
5. Restrictions:
 - a. The offer cannot be exchanged for cash, other products, services, discounts, or transferred to another person.
 - b. The offer cannot be used in conjunction with any other coupons, discounts, promotional offers, staff discount, or membership offer.

Usage and Charges

6. The Limousine Service charge and surcharge (if any) will be billed directly to the Eligible Credit Card or Debit Card by the Service Provider.
7. The Limousine Service reservation must be made at least 3 working days in advance and can be made up to a maximum of 90 days in advance; The offer must be utilized on or before 31 July 2025. Black-out dates may apply during local holidays and special events. Customers are advised to check the details with the Service Provider.
8. For Limousine Service conducted in Hong Kong, cancellation must be made at least 24 hours before the scheduled pick-up time. Full payment will be charged for cancellations made less



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than 24 hours in advance, as well as for any no-shows and/or amendments made with less than 8 hours in advance; For Limousine Service conducted outside Hong Kong, amendments or cancellations must be made at least 48 hours before the scheduled pick-up time. Full payment of all fees will be charged for any no-shows, cancellations, or amendments made with less than 48 hours in advance.

9. A late-night Limousine Service surcharge of HK\$100 will be applied for services conducted in Hong Kong between 00:00 to 05:59; For Limousine Service conducted outside Hong Kong between 22:00 to 07:00 (depending on the location), the late-night Limousine Service surcharge will range from HK\$60 to HK\$575 per ride. The exact surcharge amount will be advised by the Service Provider upon reservation.
10. No reservation will be processed without a valid HSBC Premier Elite/ Global Private Banking client number or redemption code. Failure to provide valid HSBC Premier Elite/ Global Private Banking client number or redemption code will result in the customer not being entitled to the offer and being charged at the normal rate of HK\$650 (HK & China), HK\$750 (Asia & Europe), up to HK\$2300 (Japan) per ride for the Limousine Service. The normal rates will apply for any rides beyond the agreed complimentary rides during the promotional period.
11. For arrival and departure pick up at Cardholders' designated time, the maximum waiting period shall be 15 minutes. Subject to Cardholders' consent and limousine service provider's operational availability, the waiting period can be extended from the 16th minute onwards for an additional fee of HK\$100 per 16 to 30-min. and HK\$200 per 31 to 60-min. While for service conducted in overseas, the additional fee will be HK\$1,000 per hour (less than an hour will also be counted as one hour.)
12. If Cardholders choose to be picked up upon the Estimated Time of Arrival (ETA), the maximum waiting period shall be 60 minutes from the flight landing time. Subject to Cardholders' consent and limousine service provider's operational availability, the waiting period can be extended from the 61st minute onwards for an additional fee of HK\$100 per 61 to 90-min. and HK\$200 per 91 to 120-min. While for service conducted in overseas, the additional fee will be HK\$1,000 per hour (less than an hour will also be counted as one hour.)
13. Luggage must be safely secured in a closed trunk/luggage compartment for Service to be rendered. The luggage capacity of a 4-seater sedan is 2 suitcases and a 6-seater MPV is 3 suitcases. Max. overall size for each suitcase is 158cm/62"(L+W+H). Any booking which exceeds the maximum luggage capacity of the vehicle will not be accepted.
14. All scheduled Service will be suspended under the following conditions: (1) Typhoon Signal No. 8 or above or Black Rainstorm Warning is hoisted by the Hong Kong Observatory and, (2) within 2 hours from the time Typhoon Signal No. 8 or Black Rainstorm Warning is cancelled.
15. The Service Provider has sole discretion to suspend or refuse the Limousine Service or reservation based on safety reasons and/or bad weather situations. The Service Provider shall not be held responsible for any loss incurred by passengers. Situations include, but are not limited to, typhoon, rainstorm, road conditions, safety concerns for passengers, drivers, or road users, and stowage of overload/oversized/irregular luggage items.
16. All information, descriptions, and prices provided by the Service Provider are for reference only. We accept no liability regarding the quality of goods and services provided by the Service



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Provider. Customers are advised to check the details and related terms and conditions with the Service Provider.

17. The offer under this promotion is subject to these terms and conditions, as well as other terms and conditions stipulated by the Service Provider. We and the Service Provider reserve the right to change or cancel the offer or amend the terms and conditions. Customers are advised to check the relevant website for the latest details, availability, and terms and conditions of the offer.
18. If we believe that a customer has acted in a fraudulent or abusive way, they will not be able to enjoy the offer.
19. In case of disputes arising out of this promotion, our decision shall be final and conclusive.
20. These terms and conditions are governed by Hong Kong laws. In the event of any discrepancy or inconsistency between the English version and the Chinese version, the English version shall prevail.

Definitions

21. **"Eligible Credit Card or Debit Card"** means any HSBC Credit Card or Debit Card issued by The Hongkong and Shanghai Banking Corporation Limited in Hong Kong (and its successors and assigns).
22. **"Service Provider"** means Dah Chong Hong (Motor Leasing) Limited in Hong Kong.
23. **"Limousine Service"** means an airport limousine service that includes a single ride of limousine pick-up to/from one of the Designated Airports to/from the city center of the local destinations. The entire transfer must be completed within 50 kilometers (except for Singapore). For Beijing, Shanghai, and Guangzhou, each single-way transfer must be completed within 2 hours. The local destinations must be accessible by road and located within the city center area, excluding areas that would render the Limousine Service impossible, reasonably impracticable, or unsafe. If the transfer exceeds the total Limousine Service distance and/or the total Limousine Service hours (for Beijing, Shanghai, and Guangzhou), an additional surcharge will be levied. The surcharges may vary depending on the Limousine Service location and will be advised upon Limousine Service reservation. The Limousine Service includes driver service, luggage handling charges, fuel, tunnel and bridge tolls. Each ride is restricted to one pick-up point and one drop-off point only, directly to/from the designated airport and city center. The traveling route is subject to the discretion of the Service Provider, and requests for en-route stopovers will not be entertained.
24. **"Designated Airports"** means the following airports: Hong Kong International Airport, Beijing Capital International Airport, Shanghai Pudong International Airport, Shanghai Hongqiao International Airport, Guangzhou Baiyun International Airport, Kunming Changshui International Airport, Chengdu Shuangliu International Airport, Chongqing Jiangbei International Airport, Tianjin Binhai International Airport, Shenzhen Baoan International Airport, Taiwan Taoyuan International Airport, Taiwan Kaohsiung International Airport, Singapore Changi Airport, Bangkok Suvarnabhumi Airport, Abu Dhabi International Airport, Dubai International Airport, Incheon International Airport, Gimpo International Airport, Kansai International Airport, Narita International Airport, Haneda Airport, Chubu Centrair International Airport, New Chitose Airport, Fukuoka Airport, Budapest Ferenc Liszt International Airport, Manchester Airport, Frankfurt International Airport, Rome Leonardo da Vinci International Airport, Lisbon Humberto



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Delgado Airport, and Czech Václav Havel Airport Prague. Note: The terms and conditions listed above are subject to change and should be verified with the Service Provider at the time of reservation.

Issued by The Hongkong and Shanghai Banking Corporation Limited