

Terms and Conditions for Promotion Offers from Victoria Playpark

The following offers are offered by Victoria Playpark on the terms set out below.

Offers	Applicable Locations	Validity
1. One complimentary playgroup lesson upon class enrolment (“ Complimentary Playgroup Lesson Offer ”)	Wan Chai (Harcourt House) Centre and Tsim Sha Tsui (K11 MUSEA) Centre	One-off redemption only from 1 December 2022 to 31 December 2023
2. 10% off on extra-curricular activities (ECA) class in the first month of tuition (“ ECA Offer ”)	Wan Chai (Harcourt House) Centre and Tsim Sha Tsui (K11 MUSEA) Centre	One-off redemption only from 1 December 2022 to 31 December 2023
3. 10% off on PlayTime tickets (“ PlayTime Offer ”)	Tsim Sha Tsui (K11 MUSEA) Centre (Or redeem via the Victoria Playpark official website by Promo Code: HBCN1223)	Anytime from 1 December 2022 to 31 December 2023

Terms & Conditions for Complimentary Playgroup Lesson Offer and ECA Offer:

1. The Complimentary Playgroup Lesson Offer and ECA Offer (the “**Offers**”) are only applicable to members of both New World CLUB and HSBC Prime Club (“**Eligible Members**”) from 1 December 2022 to 31 December 2023 for enrolling their children for the first time into Victoria Playpark, both dates inclusive (the “**Promotion Period**”).
2. The offers are applicable in Victoria Playpark at 1) Tsim Sha Tsui (K11 MUSEA) Centre (address: B230 & B232, B2, K11 MUSEA, Victoria Dockside, 18 Salisbury Road, Tsim Sha Tsui, Kowloon) or 2) Wan Chai (Harcourt House) Centre (address: Room 305-8, 3/F, Harcourt House, 39 Gloucester Road, Wan Chai).
3. Eligible Member(s) must present his/her valid New World CLUB membership card via “Artisanal Living” mobile app and his/her valid HSBC virtual identification screen on the HSBC HK Mobile app to the staff at Victoria Playpark for verification before enjoying the Offers. Victoria Playpark will record the presented New World CLUB membership number for internal record of the offer redemption.
4. Each child of Eligible Members can only receive one complimentary playgroup lesson and/or one time of 10% discount to the ECA class in the first month of tuition. Eligible Members who have already enrolled their children to Victoria Playpark prior to the Promotion Period are not entitled to redeem the Complimentary Playgroup Lesson Offer for those children, but are still eligible for the ECA Offer once and PlayTime Offer with multiple times for those children.
5. After Victoria Playpark’s confirmation on the class availability and timeslot, the discounted price will be presented to Eligible Members for payment settlement.
6. The Offers are only applicable to redeem through cash or HSBC payment products, including but not limited to HSBC Debit Cards and HSBC Credit Cards.
7. Offers and enrollment are subject to availability of class timeslots.
8. Students can only enroll in age-appropriate programmes from 8 to 36 months for playgroup class, while ECA class is subject to class nature.
9. The Offers are not refundable or redeemable for cash and no change will be given.
10. The Offers cannot be used in conjunction with other promotional offers (except PlayTime Offer).
11. All accompanying parents/ caregivers/ children entering our Centres will be required to comply with “Vaccine Pass” requirements and other anti-covid procedures. For details, please refer to Victoria Playpark’s website.
12. Victoria Playpark reserves the right to amend the above terms and conditions without prior notice. In case of any dispute, the decision of Victoria Playpark shall be final.
13. New World CLUB (operated by New World Loyalty Programme Limited) and The Hongkong and Shanghai Banking Corporation Limited are not the suppliers of the Offers, the related products or services and therefore will not be held responsible for it.



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14. For enquiries about the Offers, please contact Victoria Playpark directly via:
 - a) Tsim Sha Tsui (K11 MUSEA) Centre, Tel: +852 2130 3918 /
Email: enquiry@victoriaplaypark.com
 - b) Wan Chai (Harcourt House) Centre, Tel: +852 2117 4218 /
Email: enquiryhc@victoriaplaypark.com
15. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

Terms & Conditions for PlayTime Offer:

1. The PlayTime Offer (the "Offer") is only applicable to members of New World CLUB and HSBC Prime Club upon ticket booking via Victoria Playpark at Tsim Sha Tsui (K11 MUSEA) Centre (address: B230 & B232, B2, K11 MUSEA, Victoria Dockside, 18 Salisbury Road, Tsim Sha Tsui, Kowloon) or via the Victoria Playpark official website by Promo Code: HSBCNW1223 from 1 December 2022 to 31 December 2023, both dates inclusive ("**Promotion Period**").
2. The Offer can be redeemed multiple times during the Promotion Period. Eligible Members who have already enrolled their children to Victoria Playpark prior to the Promotion Period are still eligible for PlayTime Offer for those children.
3. Eligible Member(s) must present his/her valid New World CLUB membership card via "Artisanal Living" mobile app and his/her valid HSBC virtual identification screen on the HSBC HK Mobile app to the staff at Victoria Playpark for verification before enjoying the Offers. Victoria Playpark will record the presented New World CLUB membership number for internal record of the offer redemption.
4. After confirmation on the PlayTime timeslot and no. of participants, the discounted price will be presented to Eligible Members for payment settlement.
5. The Offers are only applicable to redeem through cash or HSBC payment products, including but not limited to HSBC Debit Cards and HSBC Credit Cards.
6. The Offer is not refundable or redeemable for cash and no change will be given.
7. The Offer cannot be used in conjunction with other promotional offers (except Complimentary Playgroup Lesson Offer and ECA Offer).
8. Each PlayTime session's spaces are limited. Tickets are offered on a first-come-first-served basis subject to availability.
9. This activity is suitable for children aged 1-5 years old and their parents to join.
10. All accompanying parents/ caregivers/ children entering our Centres will be required to comply with "Vaccine Pass" requirements and other anti-covid measures. For details, please refer to Victoria Playpark's website.
11. Victoria Playpark reserves the right to amend the above terms and conditions without prior notice. In case of any dispute, the decision of Victoria Playpark shall be final.
12. New World CLUB (operated by New World Loyalty Programme Limited) and The Hongkong and Shanghai Banking Corporation Limited are not the suppliers of the Offer, the related products or services and therefore will not be held responsible for them.
13. For enquiries about the Offer, please contact Victoria Playpark Tsim Sha Tsui (K11 MUSEA) Centre directly at +852 2130 3918 or email: enquiry@victoriaplaypark.com.
14. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.