

Notice of Changes on the terms and conditions relating to *eAlerts* Service effective 28 May 2017 ("Effective Date")

Please kindly note that Clause 1 of the Terms and Conditions for *e*Alerts Service and Clause 6.1.2 of the Integrated Account Terms and Conditions on scope of *e*Alerts Service will be updated on 28 May 2017 to explain that the range of *e*Alerts available may vary depending on the country in which you are located or with which you have connections.

Starting from 25 June 2017, we will not send eAlerts for IPO Update and Stock Alert to customers who are identified as US Persons and have maintained any US residential/correspondence/work address in our records. These customers will also not be able to set up new eAlerts for IPO Update and Stock Alert.

Please carefully read the information below to ensure you understand the changes made and how they may affect you.

1. Terms and Conditions for eAlerts Service

Existing Clause 1

"We have the right to specify or vary the scope and extent of the *e*Alerts Service and its features from time to time without prior notice. You may use the *e*Alerts Service to receive information and communications electronically through appropriate telecommunications equipment."

Revised Clause 1 with effect from 28 May 2017

"We have the right to specify or vary the scope and extent of the eAlerts Service and its features from time to time without prior notice. You may use the eAlerts Service to receive information and communications electronically through appropriate telecommunications equipment. The range of eAlerts available to you may vary depending on the country in which you are located or with which you have connections. We have the right to stop providing you with eAlerts Service (or provide limited eAlerts Service) without prior notice in order to comply with restrictions under applicable laws or regulations or internal policies relating to such restrictions, without being liable to you."

2. Integrated Account Terms and Conditions

Existing Clause 6.1.2

"You may use the eAlerts Service to receive information and communications electronically through appropriate telecommunications equipment."

Revised Clause 6.1.2 with effect from 28 May 2017

"You may use the eAlerts Service to receive information and communications electronically through appropriate telecommunications equipment. The range of eAlerts available to you may vary depending on the country in which you are located or with which you have connections. We have the right to stop providing you with eAlerts Service (or provide limited eAlerts Service) without prior notice in order to comply with restrictions under applicable laws or regulations or internal policies relating to such restrictions, without being liable to you."

Please note that the above amendment set out in this Notice shall be binding on you if you continue to use your *e*Alerts Service on or after the Effective Date, being 28 May 2017. If you do not agree to the above amendment, you have the right to terminate your *e*Alerts service(s) in accordance with the relevant clause under the existing terms and conditions before the Effective Date. Should you have any queries, please contact us at our branches or call our customer service hotlines stated below:

HSBC Premier customers: (852) 2233 3322 HSBC Advance customers: (852) 2748 8333 Other customers: (852) 2233 3000

You can obtain copies of the amended terms and conditions by visiting HSBC website at https://www.hsbc.com.hk/personal/form-centre.html or any of our branches.

In case of any discrepancies or inconsistencies between the English and Chinese versions of this Notice, the English version shall apply and prevail.

18 April 2017

Issued by The Hongkong and Shanghai Banking Corporation Limited